Arrivals is a very busy time on campus and we need your help so everyone can enjoy moving in without any delays or traffic congestion; whilst ensuring social distancing can be maintained. There is limited parking near to your accommodation so please read the following instructions.

1. **Before your arrival**
   - Check that your mobile phone number, your room number and the correct date and time is on your ‘Unloading permit’. This will enable Campus Security and the Transport Team to contact you in the event of an emergency.
   - Please do any food shopping before your arrival, so you can unload this at the same time as you unload your belongings.

2. **On arrival to the campus**
   - Please keep to your allocated arrival date and time. If you are unavoidably delayed, please notify reception when you collect your keys.
   - When you arrive onto campus, follow the ‘W’ symbol, which will lead you to your unloading bay within Giles Lane car park.
   - You can park in the bays marked ‘student arrivals unloading bay’ or any bay within this car park.
   - Clearly display your ‘Unloading permit’ in the front Windscreen of your vehicle. (Parking Enforcement is in operation and this permit notifies Security that you are on campus to unload your vehicle.)
   - Visit Woolf College reception to collect your keys.

3. **Parking in the Unloading area**
   - When you have collected your keys, return to the vehicle and unload your vehicle.
   - Do not block any access roads or paths when unloading. This is to ensure emergency and facility services can access all locations if required.
   - You have approximately 20 minutes to unload your vehicle. Please be aware of other moving vehicles around you when unloading.

4. **Parking after unloading**
   - **Only if it is essential** for your driver to stay on campus for a longer period of time; the driver can relocate their vehicle to a parking bay in any car park on campus once unloading is completed, for up to an hour after your unloading time.
   - The vehicle must be parked in a marked bay that has not been reserved for other people. This also means not staying within the loading bay once your vehicle has been unloaded. This is to ensure your fellow students arriving after you, will be able to use the unloading bays to unload their belongings too.
   - The driver must continue to display the ‘Unloading permit’ in the windscreen of their vehicle. This informs Security that the driver is here for Arrivals.
   - We do not guarantee that parking bays will be available, but we do anticipate that there will be parking bays for the few that need this additional time.
Covid-19 advice when using our car parks

- Check your surroundings before exiting/entering your vehicle, be alert of others in the vicinity and keep your distance.
- Sanitise your hands regularly, especially if you have touched a surface, such as a parking barrier push button.