2021 Returner Accommodation Application Guide - Medway

How do I apply?

Accommodation in Pier Quays is available for students throughout your time at University. As a returning student, you can apply through our <u>MyAccommodation portal</u> (which you used to apply this year). Don't worry if you have forgotten your login details, you can reset your password with your applicant ID number (please email accomm@kent.ac.uk if you don't know what this is).

The process is the same as when you applied for accommodation in your first year. Just make sure you select the correct year (2021-22) that you want accommodation for when applying.

When can I apply?

Application pages to apply to live in Pier Quays again for the next academic year (starting in September 2021) go live on 28 January 2021. Applications will remain open until there is no availability left. All applications are sorted on a first come first served basis, with returning students first allocated to phase 2 rooms subject to availability.

How much will it cost?

We're pleased to announce that our 2021/22 weekly rates have been reduced to just £130. This means a classic en-suite room on a 39-week contract will cost just £5,070. Please note an advanced rent payment of £250 is required to secure your room when accepting your offer (see below)

Do I need to pay a deposit to secure my room?

No, we do not require a deposit. However, you do need to pay an advanced rent payment of £250 upon accepting your accommodation offer. This is then deducted from your first accommodation payment and is non refundable.











Can I cancel my application after applying?

You can cancel your application before accepting your accommodation offer.

Once you have accepted your accommodation offer this will become legally binding, and you will be required to pay a £250 advanced rent deposit which is not refundable after a seven day cooling off period (as long as your contract date does not start within this period).

If you accept an offer you can still cancel up to Friday 9 April 2021 and only lose your advanced payment whereas after this date you will be expected to fulfil your accommodation contract unless a suitable replacement tenant can be found.

When will I find out if my application is successful?

You will be contacted by Unite Students shortly after submitting your application to confirm if your application was successful. Within this email will be instructions on how to accept your accommodation offer. You will have seven days from the date the offer is sent to accept it.

Can I live with friends?

Yes, we will try to accommodate any requests to share with friends wherever possible. When applying to live with friends all your applications will need to include each other's name(s) and ID number(s) within the "other accommodation requests" section of your online application. We will only allocate people together where all applications show they wish to live with the other and if you are part of a large group you should apply early to allow us the best chance to keep you all together. Where requests don't meet the above, groups may be broken up.

I have a question that hasn't been answered here. Who should I ask?

If you have any other questions please get in touch with us in the Accommodation Office. You can call (01227 766660), email (accomm@kent.ac.uk) or message us via <u>Twitter</u> or <u>Facebook</u>.









