

WELCOME TO STUDENT FINANCIAL SERVICES

FINANCIAL AID OFFICE

- Student Funding
- Hardship funds
- Administer Kent Financial Support Package
- Tuition Fee Status Appeals

INCOME OFFICE

- Tuition and Accommodation fee payments

MEDWAY FINANCE OFFICE

- Emergency Loans
- Tuition fee payments

STUDENT LOAN COMPANY FUNDING

UK Home students in receipt of SLC funding

- Have you applied for your SLC funding for the coming year? Have you received confirmation from SLC?
 - If not get in touch with Student Finance England (SFE) as soon as possible to ensure that your maintenance is paid on the 27th September or your relevant government funding body
- Has your household income changed?
 - You can have an in year income reassessment and need to contact SFE to see if you are eligible
- Have you been means tested?
 - Make sure you are means tested to ensure that you receive all of the financial support available to you
- Are you having problems with your funding?
 - Speak to Student Union or the Financial Aid Office for further advice

HARDSHIP FUNDS

UK Home students

- **Access to Learning Fund** provides discretionary financial assistance for Home UK students who find themselves in unexpected financial difficulty. The amount awarded depends on your circumstances and how many applications the fund receives. You can apply at any point in the academic year through the Kent Union Advice Centre.

EU students

- **European Financial Support Fund** can provide financial assistance to all full time non-UK students, eligible to pay tuition fees at the 'EU' rate, who are experiencing emergency situations or a financial deficit over the academic year. The fund cannot be used to meet the cost of tuition fees.

International students

- **International Hardship Fund** can provide financial assistance to all full time non-UK students, eligible to pay tuition fees at the 'overseas' rate and who are experiencing emergency situations. The fund cannot be used to meet the cost of tuition fees.

All students

- **COVID-19 Hardship Fund** can support students who are experiencing short-term financial difficulties directly related to COVID-19. This can provide short-term basic living costs to support students while they seek employment and/or apply for other forms of financial assistance up to a maximum grant of £320.

EMERGENCY LOAN FUNDING

If you have temporary financial difficulties, the University can lend money to help you with immediate essential living costs, such as food and travel.

- **Kent Emergency Student Loan.** This is available to all undergraduate and postgraduate, Home, EU or International, full time or part time students up to £240.
- **Emergency Short Term Loan.** This is available to all Home UK students and EU PG students who have made an application for Student Finance, but have not yet received your first instalment of funding.

To find out more go to the following page of the University website –

<https://www.kent.ac.uk/guides/emergency-funding>

OTHER FUNDING / FEE STATUS

FUNDING TO SUPPORT VULNERABLE GROUPS

- Care Leavers
- Young people who have been living independently on income support
- Students who are irreconcilably estranged from their parents
- Students who were living in a Foyer or who were 'homeless' before attending the University of Kent
- Student carers

KENT FINANCIAL SUPPORT PACKAGE

- Students are automatically assessed on year of entry
- Complex eligibility criteria (please see our website)
- Automatically renewed subject to ongoing eligibility criteria

FEE STATUS

Is usually determined according to your circumstances on the first day of the first academic year of your course

- If you feel the decision on your fee status is incorrect you can lodge an appeal <https://www.kent.ac.uk/finance-student/FeeAppeals.html>

TUITION FEES

- For UG and PG students who are self-funding:
 - 50% of the tuition fees are due by registration in September
 - 50% is due by 1st December 2021
- UG students receiving a Tuition Fee Loan from Student Finance will not need to arrange payment as Student Finance pay the University directly
- PG students receiving a PG Loan from Student Finance can pay in 3 equal instalments at the start of each term:
 - Term 1 – 27 September 2021
 - Term 2 – 17 January 2022
 - Term 3 – 9 May 2022
- You can set up an automated instalment plan via our online payment gateway, Epay. Payment can also be made via a bank transfer or through Western Union.

Financial registration will open on 6th September on your Kent Vision portal.

ACCOMMODATION FEES

- UG accommodation is due by the start of each term as follows:
 - Term 1 – 27 September 2021
 - Term 2 – 17 January 2022
 - Term 3 – 9 May 2022
- PG accommodation is due in quarterly instalments as follows:
 - Period 1 – 20 September 2021
 - Period 2 – 1 January 2022
 - Period 3 – 1 April 2022
 - Period 4 – 1 July 2022
- The amount for each instalment can be found on the room agreement which was emailed when the room offer was accepted.
- You can set up an automated instalment plan via our online payment gateway, Epay. Payment can also be made via a bank transfer or through Western Union.

HOW TO CONTACT US DURING TERM 1

- Please look at our detailed FAQs online <https://www.kent.ac.uk/finance-student/faq/index.html>
- Online virtual meetings will be available throughout the year

FINANCIAL AID OFFICE

- Email: FinancialAid@kent.ac.uk Website: <https://www.kent.ac.uk/guides/finance-contacts>
Telephone: +44(0)1227 82 3488 / 4876 / 3851 Mon - Fri 10am-4pm

INCOME OFFICE

- General enquiries: incomeoffice@kent.ac.uk
- Arts and Humanities incomeofficearthum@kent.ac.uk
- KBS incomeofficekbs@kent.ac.uk
- CEMS incomeofficecems@kent.ac.uk
- LSSJ incomeofficelssj@kent.ac.uk
- Natural Sciences incomeofficenatsci@kent.ac.uk
- KMMS kmmsfinance@kent.ac.uk
- HSS incomeofficehss@kent.ac.uk
- Education incomeofficeedu@kent.ac.uk
- Accommodation Payment Enquiries: accomfinance@kent.ac.uk
- Telephone: +44(0)1227 824242 Mon – Fri 9am – 5pm

HOW TO CONTACT US DURING TERM 1

- Please look at our detailed FAQs online <https://www.kent.ac.uk/finance-student/faq/index.html>
- Online virtual meetings will be available throughout the year

MEDWAY FINANCE OFFICE

Email: ukmfinance@kent.ac.uk

Telephone: 01634 888913

Mon - Fri 10am-4pm

Student Finance Contact Details

- **Student Finance England 0300 100 0607**
 - **Student Awards Agency for Scotland 0300 555 0505**
 - **Student Finance Wales 0300 200 4050**
 - **Student Finance Northern Ireland 0300 100 0077**
 - <https://www.gov.uk/student-finance>
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- Alternatively, you can log into your Student Finance England account online



A guide to managing your finances and getting support

The Advice Centre
At Kent Union, Canterbury

Support with Student Finance

studentfinance **england**



student finance **wales**

SAAS | Student
Awards
Agency
Scotland
Funding your future

- Checking eligibility
- Delays in receiving your funding from Student Finance
- Compelling Personal Reasons

Financial Hardship

- Access to Learning Fund
 - Fund belongs to the University
 - We receive and submit the applications for consideration
- KFSP Appeals
 - Should you feel that you are eligible but have missed the opportunity to receive the KFSP, or want to dispute the assessment of your eligibility, we can help you appeal this decision.



Budgeting



- Blackbullion – Budgeting Tool
- Budgeting Calculators
- National Money Week in association with NASMA & Blackbullion.

What we can't help you with

- Debt
- Tax
- Credit Cards
- Gambling



If you come to us with these issues, we can, however, signpost you to other places that can help.

Remember we can advise you on the potential funding opportunities from Kent Union and the University but most of the funds available are from the University directly.

How to contact us

- Email advice@kent.ac.uk
Contact form on our website here:
<https://kentunion.co.uk/here-for-you/advice>
- Currently working remotely but once you have contacted us we can arrange a telephone call or Microsoft Teams meeting if it is needed.

