

Competition Terms & Conditions

Introduction

A. General Competition Terms and Conditions

1. Eligibility

2. Entry

3. The Prize

4. Winner Selection and Contact

B. Liability

C. Privacy

D. General

E. Contact Details and Further Information

Introduction

The following terms and conditions apply to the 'Win Your Wedding' competition featured on the University of Kent - Conferences and Events website. These general terms and conditions should be read alongside, and are in addition to, any specific terms which may be mentioned at point of interaction, in any promotion of or messages about that competition. If you do not agree with any part of the terms and conditions then you should not take part in the competition. The terms and conditions may be amended at any time without prior notice. Any changes will be posted on the University of Kent - Conferences and Events website. It is your responsibility to ensure you review the terms and conditions regularly to familiarise yourself with any changes. We recommend that you print and store or save a copy of these terms and conditions for future reference.

A. General Competition Terms & Conditions

1. Eligibility

1.1. The competition is open to residents of the United Kingdom and the Channel Islands aged 18 years or over at the time of entering the competition, unless specified otherwise. Unless otherwise specified, the competition winner must provide a UK or Channel Islands address for delivery of the prize, and the Promoter (see the final section for details) will not deliver to any address outside the UK or Channel Islands.

1.2. Employees and members of their immediate families (including any live-in partner) of the Promoter, companies and/or agencies associated with this competition, including the provider of the prize,

or any person connected with the administration or otherwise of the competition and/or prize where applicable, are ineligible to enter. Any such entries are invalid.

1.3. Those who have a wedding date booked at University of Kent prior to the start date of the competition, will be ineligible to enter. Any such entries are invalid.

1.4. The Promoter reserves the right in its sole discretion to ask for evidence to verify the age, identity and/or eligibility of an entrant at any time, and to use any channels and methods available to carry out checks of any details provided. The Promoter may withhold delivery of the prize until it has received such evidence and failure to provide such evidence may result in forfeiture of the prize.

2. Entry

2.1. Entry to the competition will close at midnight on Saturday 12th February 2022. Any entries received after this time will be discounted. The winner will be selected at random and contacted on Monday 14th February 2022 via the contact information provided when entering.

2.2. In order to enter the competition, entrants must provide the information as indicated. Entrants may be required to provide their full name, full contact telephone number (including area code) or other method of contact (if applicable), email address and any other information as specified at the time of entering the competition. The Promoter will not be able to amend such information once entry to the competition has been made.

2.3. Entry to the competition must be by completion of the website form. Web entrants are required to follow the instructions on the website as indicated.

2.4 Additional entries will be available by following the instructions on Twitter and/or Instagram. Any additional entries will be checked for completion before the winner is announced and any that are deemed to not meet the additional entry criteria will be discounted.

2.5. Entries must not be sent in through agents, third parties or on behalf of another person. Such entries are void. Bulk entries are void and cannot be accepted.

2.6. Any entries which are incomplete, without all the required information, incomprehensible, made or received after the deadline for receiving entries has passed or which are not received by the Promoter or are not otherwise in accordance with the terms and conditions will be void and will be discounted.

2.7. In the event of any fault, mistake, misunderstanding or dispute concerning the operation of any part of the competition, network or phone system, the decision of the Promoter shall be final.

3. The Prize

3.1. The full list of what the prize includes is detailed in the **Competition FAQs document**.

3.2. The prize is subject to availability and to winner confirmation, i.e., the Promoter has managed to contact the winner and received confirmation of eligibility. The prize is also subject to the terms and conditions of the prize provider, and to the terms of the venue.

3.3. The prize can only be redeemed on the dates stated in the competition details – Saturday 10th September 2022 or Saturday 11th August 2023. All elements relating to the prize must be taken up on one of these dates, and cannot be split across multiple dates. The winner will have the choice of the two dates and must be available on the specified date once confirmed.

3.4. The winner (and where applicable, their companion(s)) may be required to provide their signature as proof of their agreement to relevant waivers, releases and/or consents when taking up the prize. Failure to sign any relevant documentation may result in forfeiture of the prize.

3.5. The prize excludes all other costs and arrangements not expressly included in the prize. Additional charges and expenses incurred for goods, services, attractions, facilities, upgrades, activities and events not expressly included in the prize are payable solely by the winner (and where applicable their companion(s)). The Promoter will not be held liable where such charges and/or expenses are incurred, and no refund or reimbursement will be made. The Promoter will accept no responsibility where the winner is unable to pay in full, any such charges and/or expenses as incurred.

3.6. For delivery of the prize, we may ask you to be available at a specified time and place.

3.7. No cash equivalent or alternative prize will be given at the request of the winner and the prize is non-exchangeable. The prize is also non-transferable.

3.8. The prize must be claimed and used by the winner and cannot be gifted, sold or in any way transferred to another person.

3.9. The Promoter reserves the right to change the prize due to circumstances beyond its control or if any part of the prize otherwise becomes unavailable, and/or to offer an alternative prize. If for any reason the winner chooses not to take up the prize or any part of the prize, the Promoter reserves the right to ask the winner to confirm this in writing and the Promoter will be able to retain or dispose of the prize at its own discretion.

3.10. The Promoter may refuse to provide a prize, or seek its recovery, in the event of non-entitlement under the interaction terms and conditions or an entrant's breach of the interaction terms and conditions, fraud or dishonesty, including but not limited to the use of technology which enables an entrant to evade applicable charges when entering the competition.

4. Winner Selection and Contact

4.1. The winner will be randomly selected after entry has closed on Saturday 12th February 2022 and will be announced on Monday 14th February 2022. Unless stated otherwise, the winner will be the first entry drawn at random from all entries, subject to eligibility and winner confirmation.

4.2. The winner will be contacted as soon as practicable on or after the draw date as indicated. Reasonable efforts will be made to contact a winner on the phone number provided when entering the competition or such other method of contact deemed appropriate by the Promoter in its sole discretion in the circumstances. If the winner cannot be contacted or successful contact is not made within a reasonable time period or if they fail to provide an address for delivery of the prize or fail to meet any of the eligibility requirements or are otherwise unable to comply with the terms and conditions, this may result in forfeiture of the prize and the Promoter reserves the right to disqualify that entrant (without further liability to that entrant) and offer the prize to the next eligible entrant and thereafter until a winner is found.

4.3. Any entrant and/or winner must comply with any directions given to him or her by the Promoter, prize provider(s) and/or their agents and with all relevant laws, rules and regulations, restrictions, and itinerary. Failure to comply with instructions, itineraries, rules, restrictions, requirements, laws and guidelines may result in an invalid entry and/or forfeiture of the prize.

B. Liability

5 In relation to the 'Win Your Wedding' competition, promoted by the Promoter:

5.1 Nothing in the terms and conditions restricts your statutory rights as a consumer. For more details on these statutory rights you should contact your local Trading Standards Office or Citizen's Advice Bureau.

5.2 Nothing in the terms and conditions shall exclude or limit the Promoter's liability for death or personal injury caused by their staff or supplier's negligence or for fraud.

5.3 Subject to 5.1 and 5.2, the Promoter does not accept responsibility for any fault, malfunction, damage, loss or disappointment suffered by you as an entrant or participant howsoever arising from participating in a competition, or from accepting any prize whether due to any error, omission or other cause by the Promoter, or its or their employees, agents or others.

5.4 Subject to 5.1 and 5.2, the Promoter is not responsible for any damage or loss caused to you (i) which is not reasonably foreseeable to you, and/or the Promoter when you agree to the terms and conditions (which occurs automatically when you enter a competition) or (ii) is reasonably foreseeable to you and to the Promoter, when you agree to the terms and conditions but is only indirectly related to you entering or participating in a competition.

5.5 Subject to 5.1 and 5.2, the Promoter reserves the right to amend any element of a competition or prize for reasons beyond their reasonable control, including but not limited to the unavailability of the competition entry platform before the closing date, or for strike, lock-out, labour dispute, illness, act of God, natural disaster, adverse weather conditions, war, riot, civil commotion, accident, epidemic or pandemic, malicious damage, fire, flood and/or storm, compliance with law or governmental order, rule, regulation or direction, breakdown of plant, machinery or transportation. The Promoter is not responsible for any loss or damage caused to you as a result of any of these occurrences.

5.6 Subject to 5.1 and 5.2, the Promoter cannot promise that the services relating to a competition will be free from errors or omissions nor that they will be available uninterrupted and in a fully operating condition. These services may be suspended temporarily and without notice in the case of any problem with any telephone network or line, system, server, software, or for any technical malfunction or failure, maintenance or repair or for reasons reasonably beyond the control of the Promoter. The Promoter will not be liable to you or to any other person in the event that any entry is lost or not properly received, registered or recorded or where all or any part of the service relating to a competition, is discontinued, modified or changed in any way.

B. Privacy

6. Information and data ("personal data") which is provided by you when you enter a competition or will be held and used by the Promoter and their service providers, network operators, suppliers and contractors in order to administer and fulfil the competition, prize and in connection with payments for entry to the competition.

7. By entering this competition, you agree to receive marketing information including offers, events and

updates from the University of Kent – Conferences and Events team. You can opt out of this at any time.

8. Any personal data will be used in accordance with the Promoter's privacy policy.

9. The winner of a competition may be required to participate in publicity. The Promoter may exercise its sole discretion to use the competition winner's (and if applicable their companion's) name and image and their comments relating to the prize and competition experience for future promotional, marketing and publicity purposes in any media worldwide without notice and without any fee being paid.

10. Competition winners may be listed on www.kent.ac.uk/weddings and on related social media channels.

D. General

11. You agree that you do not have any commercial relationship with the Promoter, and that you are not an agent of the Promoter.

12. The terms and conditions are available in English only and shall be exclusively governed by and construed in accordance with the laws of England unless the entrant to a competition is a Scottish or Northern Irish resident in which case he/she may choose the law of their residence and they irrevocably submit to the exclusive jurisdiction of the courts of England and Wales again unless the competition entrant is a Scottish or Northern Irish resident in which case they may choose the courts of their residence in Scotland or Northern Ireland.

13. By entering this competition, you are not only agreeing to the competition terms and conditions, but also those of University of Kent - Conferences and Events. These will be provided if you are the prize winner and once your wedding date is confirmed.

14. These terms and conditions were last updated on 17th January 2022.

E. Contact Details and Further Information

15. For a hard copy set of these terms and conditions please send a SAE to the Promoter's address below.

16. The Promoter is:
University of Kent - Conferences and Events
Beverley Farmhouse
University Road
University of Kent
Canterbury
CT2 7LZ