

# Flex Catering Package

**Your catering package explained**

**2022/2023**

[www.kent.ac.uk/catering](http://www.kent.ac.uk/catering)

University of  
**Kent**

# Introduction

**In this booklet you will find information about the Flex Catering Package.**

There is a page about each of the catering outlets, with information about their location and the type of food they serve. We offer a variety of different cuisines and our outlets are spread across campus so you'll never be too far from a place to eat! Check out the handy campus map to locate each of our outlets, and read the Key Information and FAQs (Frequently Asked Questions) so you are aware of your full entitlement.

## Contents

<b>Hut 8</b>	<b>3</b>
<b>Rutherford Dining Hall</b>	<b>4</b>
<b>Bag It</b>	<b>5</b>
<b>Origins</b>	<b>6</b>
<b>Mungo's</b>	<b>7</b>
<b>Create</b>	<b>8</b>
<b>K-Bar</b>	<b>9</b>
<b>Sports Café</b>	<b>10</b>
<b>The Street Kitchen</b>	<b>11</b>
<b>Sibson Café</b>	<b>12</b>
<b>Dolche Vita</b>	<b>13</b>
<b>Gulbenkian Café</b>	<b>14</b>
<b>Calendar</b>	<b>15</b>
<b>Key Information</b>	<b>16</b>
<b>FAQs</b>	<b>17</b>
<b>Canterbury Campus Map</b>	<b>18</b>

## Coronavirus

Due to the coronavirus pandemic, special measures in line with government guidelines may be in place during the 2022/23 academic year.

For latest information, please visit [www.kent.ac.uk/catering](http://www.kent.ac.uk/catering)



# HUT 8 TURING COLLEGE

## Best for: Tasty pizza and gaming

Hut 8's menu offers takeaway-style food, including homemade pizzas, finger-licking chicken, mouth-watering burgers, wraps, and a selection of tasty desserts. For those feeling extra hungry, the Hut 8 Big Stack burger is sure to fill you up in no time!

Hut 8 is a great place to hang out with friends and take advantage of the gaming facilities while grabbing a bite to eat. There's air hockey, table tennis and snooker to choose from.

If you're feeling hungry, Hut 8's 16" pizzas are sure to fill you up in no time. Or if you're feeling generous, why not share a pizza with your friends on the sofas?



## RUTHERFORD DINING HALL RUTHERFORD COLLEGE

### Best for: Value for money

Rutherford Dining Hall offers traditional, home-cooked food for budget-friendly prices. If you want choice, great value for money and hearty portions, Rutherford Dining Hall is the place for you! The menu changes daily, alongside a wok bar, giving you plenty of options for healthy and nutritious meals.

The menu is customisable and caters to vegan, vegetarian, Halal and gluten-free diets, and serving staff are on hand to make your dining experience as easy as possible.

The daily wok bar is full to the brim with tasty veggies and filling protein, and you can choose exactly what goes in your meal. Watch as their chefs make your dish in front of your eyes in the theatre kitchen at the back of the servery, and grab a wok bar loyalty card while you're there!

# BAG IT RUTHERFORD COLLEGE

## Best for: Baguettes and bloomers

Bag It offers a bespoke sandwich service so you can create your own sandwich, made just how you like it. With over 15 fillings and plenty of trimmings to choose from, there's a sandwich to satisfy any craving! And if your brie and bacon multi-seeded baguette wasn't enough, why not add a cold drink, packet of crisps, chocolate bar or piece of fruit to your order?

Simply visit [www.bagit.com](http://www.bagit.com) to place your order, pay, and select a collection time that suits you. That means less time spent waiting around, and more time studying!

Additional items such as hot drinks, pastries, cakes and snacks will be available to purchase directly from Bag It when you arrive to pick up your lunch.





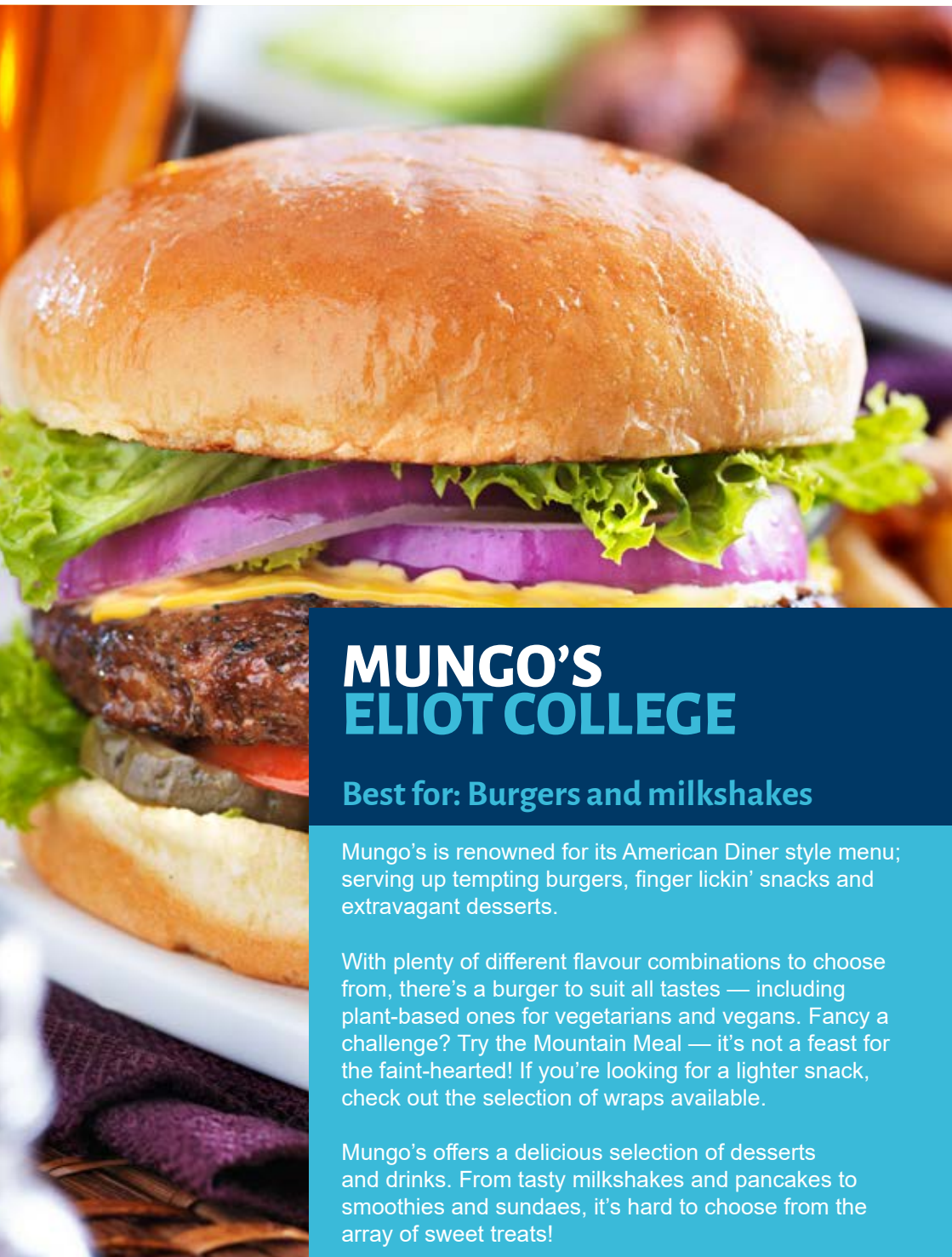
## ORIGINS DARWIN COLLEGE

**Best for: American smokehouse classics**

The food in Origins is packed full of smoky flavours and BBQ goodness. All their pitmaster classics are smoked in-house over hickory wood and served with delicious side dishes. Signature dishes include homemade nachos, po'boys, gourmet burgers, topped fries and chicken wings.

If you still have room after your main, why not try one of their indulgent desserts? The hot chocolate brownie with vanilla ice cream is a favourite amongst many!

If you're into vegetarian or vegan food, their menus includes smoky vegan bean chilli, chopped Cobb salads and nachos so you won't miss out.



## MUNGO'S ELIOT COLLEGE

### Best for: Burgers and milkshakes

Mungo's is renowned for its American Diner style menu; serving up tempting burgers, finger lickin' snacks and extravagant desserts.

With plenty of different flavour combinations to choose from, there's a burger to suit all tastes — including plant-based ones for vegetarians and vegans. Fancy a challenge? Try the Mountain Meal — it's not a feast for the faint-hearted! If you're looking for a lighter snack, check out the selection of wraps available.

Mungo's offers a delicious selection of desserts and drinks. From tasty milkshakes and pancakes to smoothies and sundaes, it's hard to choose from the array of sweet treats!



# CREATE MARLOWE BUILDING

## Best for: Coffee and food on the go

Situated in the heart of campus, Create is a great place to get your morning coffee and croissant.

During the morning you'll find sausage rolls, pastries and a selection of teas and coffees. So whether you're a flat white, frappe or fruit tea kind of person, they've got you covered.

From around midday; pasties and paninis will be available from the counter so you can grab a quick lunch to go. Classic sandwiches, snacks and cold drinks can also be found in the fridge.





# K-BAR KEYNES COLLEGE

## Best for: Cocktails and mocktails

K-Bar has a laid-back and welcoming vibe, perfect for relaxing with friends in the evening or between lectures.

The bar stocks a variety of premium lagers, craft ales, wines and liquors. But if you're looking for something more adventurous than your average tippie, why not try one of K-Bar's popular cocktails? There's both old favourites (mojito, anyone?) and signature blends to choose from.

If alcohol isn't your thing, a selection of soft drinks, smoothies, mocktails, and hot drinks are available too.

In the summertime, the courtyard garden is the perfect place to gather with friends and unwind over a couple of drinks and a Chicago Town pizza.

# SPORTS CAFÉ

## SPORTS CENTRE

### Best for: Protein shakes and post-workout refreshments

If you fancy a quiet coffee, a post workout snack or a catch up with a friend, this café is the perfect place to relax and socialise at your leisure.

Gym enthusiasts can purchase a cold bottle of water before a HIIT class, or a muscle building protein shake after a strength training session. Nutrition and hydration are an important part of the recovery process after completing a hard workout.

The café stocks premium protein powders in a variety of flavours, including a vegan option for those looking to get their gains from plants.

Even if you're not the sporty type, The Sports Café is still a great place to pick up a delicious barista coffee and snack. Cakes, cookies, health bars and smoothies are available to all who have worked up an appetite.





# THE STREET KITCHEN JARMAN PLAZA

## Best for: Soulful street food

For feel-good food on the go, check out The Street Kitchen.

With a new menu each week, The Street Kitchen consistently serves up authentic, flavoursome food at affordable prices. Past menus have featured: lamb koftas with greek salad, jerk chicken wraps, pulled aubergine burgers, and black bean tacos.

All dishes are neatly presented in cardboard box and designed to be taken away and enjoyed at your leisure. Cans of drink are available to purchase, as well as ice creams and lollies during the summer months.

Want to find out more? The Street Kitchen sends out a weekly newsletter with its new menu. Sign up here to be added to the mailing list: <http://bit.ly/streetkitchensignup>



# SIBSON CAFÉ

## SIBSON BUILDING

### Best for: Healthy options

Serving delicious, fresh, homemade food to eat in or takeaway, Sibson Café focusses on healthy, balanced dishes which include lots of fresh vegetables and lean protein.

If you're a vegetarian or vegan, then you're in luck, because dishes are made with you in mind. There's always plenty of plant-based options, as well as easily adaptable meat dishes.

The lunch menu changes weekly, and boasts a carefully chosen selection of flavours and fusion dishes from across the world. Dishes in the past have included: smashed avocado and poached egg on toast, healthy balance bowls, warming soups and veg-packed curries.



## **DOLCHE VITA** **KEYNES COLLEGE**

### **Best for: Asian fusion dishes**

Dolche Vita is the perfect place to catch up with friends over lunch. The menu boasts an extensive selection of flavours from around the world, meaning there really is something for everyone!

Dolche Vita serve up fragrant curries, Asian broths and more flavours to liven up your lunchtime. If you're looking for a something smaller, their salads and light lunch options are a perfect choice.

In addition to the standard lunchtime menu, check out the daily specials board for mouthwatering dishes using seasonal and local ingredients. Stuck on where to sit? The outdoor seating area has a beautiful view of Keynes duck pond — great for dining alfresco!




# GULBENKIAN CAFÉ GULBENKIAN

## Best for: Pre-theatre dining

Adjoining the theatre and cinema, the Gulbenkian Café is the place to go for a pre-show drink and bite to eat.

The café, which showcases some of Kent's finest local produce, serves delicious grab and go lunches, daily specials using local Kent produce and a selection of enticing cakes and ice cream for a cinema snack; as well as barista coffee and a range of cold drinks.

The Gulbenkian is the place to go for a delicious and sustainable speciality coffee experience at an affordable price. The café has teamed up with local coffee aficionados Garage Coffee to bring you sustainable and great tasting coffee – as chosen by visitors, staff and students.



# Flex Catering Calendar

September 2022						
M	T	W	T	F	S	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30		

October 2022						
M	T	W	T	F	S	S
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

November 2022						
M	T	W	T	F	S	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

December 2022						
M	T	W	T	F	S	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

January 2023						
M	T	W	T	F	S	S
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

February 2023						
M	T	W	T	F	S	S
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28					

March 2023						
M	T	W	T	F	S	S
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

April 2023						
M	T	W	T	F	S	S
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30

May 2023						
M	T	W	T	F	S	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

June 2023						
M	T	W	T	F	S	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30		

The 2022/2023 Catering Package is valid on the days highlighted in grey on this calendar.

Days marked in gold may have changes to opening hours. Please visit [www.kent.ac.uk/catering](http://www.kent.ac.uk/catering) for more information.

# Key Information

- Any changes to opening hours during term time will be published on the University's catering website ([www.kent.ac.uk/catering](http://www.kent.ac.uk/catering)), social media, and on notices posted in the catering outlets. We will endeavour to provide at least five days' notice of any changes wherever possible.
- Catering package credits are added to your KentOne card or fob, which must be presented at meal times.
- The value of missed meals cannot be refunded, transferred or rolled over to another day. The University will not refund the cash total of missed credits if you buy the Flex Catering Package after Saturday 17 September 2022 and consequently miss meals allocated in the package after this date.

## KEEP IN CONTACT

Find all outlet menus and opening times at [www.kent.ac.uk/catering](http://www.kent.ac.uk/catering)

Got a question? Email us at [catering@kent.ac.uk](mailto:catering@kent.ac.uk) and we'll be happy to help!

Follow us on social media to stay updated with the latest food and drink offers across campus:

 **UniKentFood**

 **@UniKentFood**





# Frequently Asked Questions

## How does it work?

You will receive an allowance of **£12 a day to spend on food and drink**. This allowance can be used in any of the 12 participating restaurants, bars, and cafés on campus.

The £12 allowance is split into **two £6 tokens** which can be used separately (for two smaller meals), or at the same time (for one larger, more substantial meal). This gives you the freedom to choose whatever you want to eat, whenever you want to eat it.

The £12 Flex allowance renews each day. **Any unused balance from the previous day cannot be refunded or carried over to the next.**

The Flex Catering Package is loaded automatically onto your KentOne card (student ID card). When purchasing a meal, simply tap your KentOne card on the reader at the till, and your allowance will be deducted.

**Each £6 token can only be used once**, so be sure to make the most out of each token. For example, if your lunch costs £5.00, why not add a £1 snack to enjoy later?

If you wish to use your £6 tokens separately (for two smaller meals), you need to make sure the cost of the first meal does not exceed £6. Otherwise money will be deducted from the second £6 token, and that token will become 'used'. Once a token has been used, it cannot be used again. For example, if you purchase a dish which costs £6.25, £6.00 will be deducted from the first token, and £0.25 will be deducted from the second token. Both tokens will become used, and you will have no remaining credit left to use that day.

To ensure your second £6 token is kept intact for use later in the day, you can either spend within your £6 token budget, or pay any remaining difference using an alternative payment method (debit/credit card, Apple Pay, etc.). For example, if your meal costs £6.25, please ask your server to use one £6.00 Flex token and to pay the remaining £0.25 difference using an alternative payment method (credit/debit card etc.). This will leave your second £6 token untouched for use later in the day.

Likewise, if any dish costs more than £12, you will need to pay the remaining difference yourself.

## What type of food do you serve?

There really is something for everyone! You can go to any outlet in this booklet and order any dish from the menu, it really is that flexible! Our menus are online at [www.kent.ac.uk/catering](http://www.kent.ac.uk/catering)

## Do you cater for special dietary requirements?

We cater for food allergies, intolerances, special diets (vegetarian, vegan, etc.), and religious diets (halal, kosher, etc.).

Please speak to a member of staff before placing your order to discuss any dietary requirements.

Our priority is to ensure customers with food allergies and intolerances have accurate information which enables them to make safe food choices.

All our allergen information is published online so customers can make an informed decision before they dine with us.

If you have any questions regarding dietary requirements or food allergies, or wish to discuss your needs with our Health and Safety Advisor please contact [catering@kent.ac.uk](mailto:catering@kent.ac.uk)

## I didn't use my allowance today, can I use it tomorrow?

No, unused tokens cannot be transferred, refunded, or rolled over to another day.

## Who do I contact if there's an issue with my Flex Catering Package?

If you are experiencing problems with your Flex Catering Package, please email [kentone@kent.ac.uk](mailto:kentone@kent.ac.uk). The team will try to get back to you as soon as possible.

If the matter is particularly urgent, please ring **+44 (0)1227 827434**

## What happens if I lose my KentOne card or key fob?

Lost KentOne cards should be reported to [kentone@kent.ac.uk](mailto:kentone@kent.ac.uk). Once reported, the lost card will be blocked for all future use. The University will retain any blocked cards. Replacement cards will be issued at the last known balance (as per system records). There is an administration charge for replacement cards.

Lost fobs should be reported to your College Reception. Once reported, the lost fob will be blocked for all future use. Replacement fobs will be issued with the last known balance (as per system records). There is an administration charge for replacement fobs.

## Can I cancel my Flex Catering Package?

You may cancel your Flex Catering Package at any time within the 14-day cooling-off period. During the 14 days, you can cancel for any reason and get your money back for any unused tokens. Your cooling-off period begins the day after you start using the Flex Catering Package.

Cancellations after the 14-day cooling-off period will be at the discretion of the Head of Trading.

To exercise your right of cancellation, you must give written notice to us at **[catering@kent.ac.uk](mailto:catering@kent.ac.uk)**

Refunds will be processed via the same method used by you to purchase the Flex Catering Package.



**All outlets are accessible within approximately 10 minutes**



# Visit us online



UniKentFood



@UniKentFood



[www.kent.ac.uk/catering](http://www.kent.ac.uk/catering)



[catering@kent.ac.uk](mailto:catering@kent.ac.uk)