



COMMERCIAL

VCC-08A

# User Guide



Vax Commercial Careline: (UK) 0330 026 4275  
[vaxcommercial.co.uk](http://vaxcommercial.co.uk)

A leading brand from one of the world's  
largest floor care manufacturers.

VCC-08A

# General Safety Information

When using the vacuum cleaner, basic safety precautions should always be observed, including the following:

1. Ensure that the unit is disconnected from the mains supply prior to assembling/disassembling any part of the machine.
2. **Do not pull, lift or carry by the cord. Do not close a door on the cord or pull the cord around sharp edges or corners. Keep the cord away from heated surfaces.**
3. This appliance should be used and/or stored in dry environments only.
4. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
5. Use only as described in this manual. Use only the manufacturer's recommended attachments.
6. Don't run over the power cord or use vacuum cleaner if the power cord or plug is damaged. Regularly examine the cord for damage, such as cracking or ageing. If damage is found replace the cord with a genuine Vax part before further use. Contact Vax Commercial Careline: (UK) 0330 0264275 (Mon-Fri 8.00am-6.30pm Sat & Sun 9.00am-5.00pm).
7. Do not use the vacuum cleaner if it has been dropped, damaged, left outdoors, or dropped into water. Return the vacuum cleaner to Vax for examination, repair or adjustment. Call 0330 026 4275 for your nearest service centre.
8. Do not handle the plug or vacuum cleaner with wet hands.
9. Ensure airways remain clear of blockages during use for best performance.
10. Keep hair, loose clothing, fingers and all parts of the body away from openings and moving parts.

11. Do not pick up hot, smoking, burning, flammable, hazardous or combustible materials or use in the presence of explosive liquids or vapours.
12. Do not vacuum up harmful or toxic material (chlorine, bleach, ammonia, drain cleaner, etc).
13. Do not vacuum up hard or sharp objects such as glass, nails, screws, coins, etc.
14. Do not use without the filters in place.
- 15 This appliance is suitable for commercial use, for example in hotels, schools, care homes, factories, shops, offices and rental businesses.
- 16 This appliance is not suitable for picking up hazardous dust, including but not limited to, any material listed by ECD 79/831/EEC, any material to which exposure is limited by local government and any micro dust which may be dangerous to health.
- 17 This appliance is for dry use only and is not to be used or stored outdoors and/or in wet conditions.



**CAUTION:** Before plugging the cord in make sure the machine is switched off. Hold the vacuum cleaner firmly when plugging in and turning on.

**PLEASE KEEP THESE INSTRUCTIONS FOR FUTURE REFERENCE.**

### **Motor Thermostat**



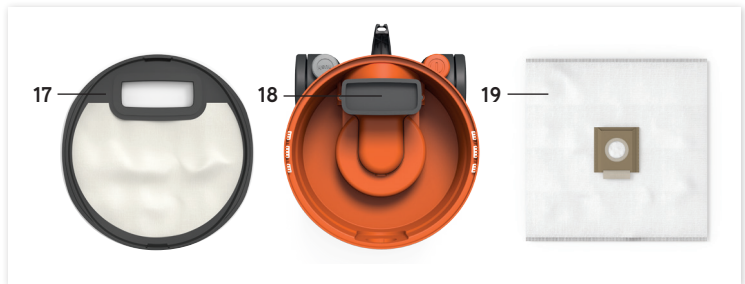
**IMPORTANT:** The motor is equipped with a thermal cut-out. If for any reason, the vacuum cleaner should over-heat; the thermostat will automatically turn the unit off. Should this occur, unplug the vacuum cleaner, clean the filters and allow the cleaner to cool for approximately one hour. To re-start, plug in the machine and switch on.

# Machine Overview

- |    |                        |    |                              |
|----|------------------------|----|------------------------------|
| 1  | Extension tubes        | 11 | Kettle connection power cord |
| 2  | Crevice tool           | 12 | Post motor exhaust           |
| 3  | Dusting brush          | 13 | On/off switch                |
| 4  | Tool storage clip      | 14 | 360° rotating castor wheels  |
| 5  | Lid retaining clips    | 15 | Flexible hose                |
| 6  | Combination floor tool | 16 | Carry handle                 |
| 7  | Rear wheels            | 17 | HEPA cloth pre-motor filter  |
| 8  | Tool parking slot      | 18 | Foam pre-motor filter        |
| 9  | Rear cord hook         | 19 | Dust bag                     |
| 10 | HUSH™ button           |    |                              |

## Initial setup for normal operation

1. Use the base accessories.
  - Shortest hose
  - Extension tube set to shortest predictable length.
2. Clean filters installed.
3. Dust receptacle empty.
4. All bleeds must be closed.
5. Variable power set to maximum.
6. Floor heads/tools set to Carpet Mode for carpet cleaning.
7. Floor heads/tools set to Hard Floor Mode for hard floor cleaning.

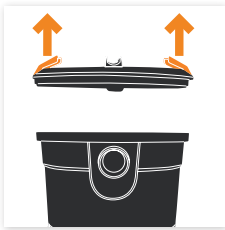


**INFORMATION:** The accessories are stored in the dust bag compartment and need to be removed before operating the vacuum cleaner.

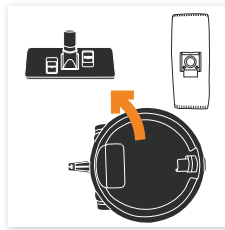
**⚠ CAUTION:** Always switch off and unplug your vacuum cleaner from the electrical socket before carrying, opening, emptying or conducting maintenance or troubleshooting checks on the machine. Always switch off and unplug your vacuum cleaner from the electrical socket when connecting/disconnecting the attachments.

PLEASE READ SAFETY INFORMATION BEFORE USE (PAGE 2)

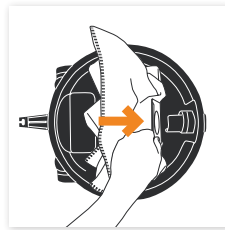
## Assembling your vacuum cleaner



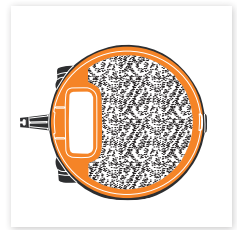
Unclip the locking clips and remove lid.



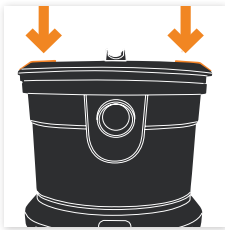
Remove accessories and dust bag.



Slide dust bag opening over hose inlet and ensure it is secure.



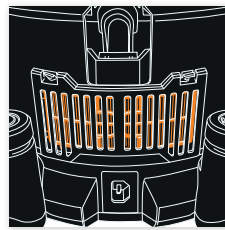
Check filter is present within the machine.



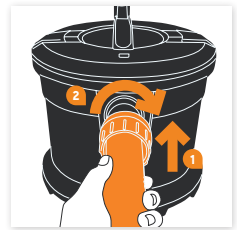
To lock lid in place, ensure clips are pressed down fully and flush with surface.



Replace lid by aligning handle with rear parking slot and hose outlet.

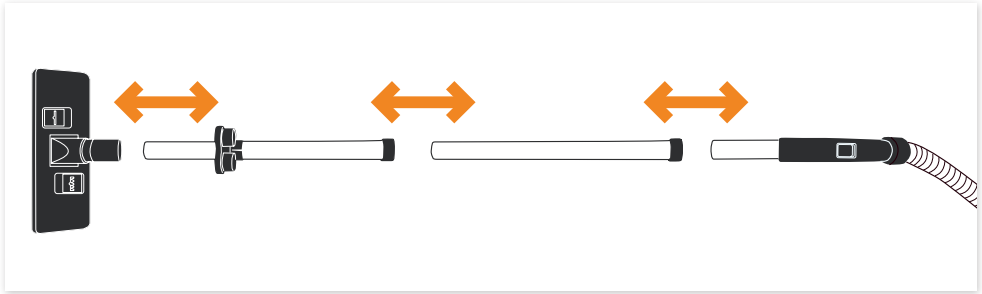


Check post motor filter is present within the machine.

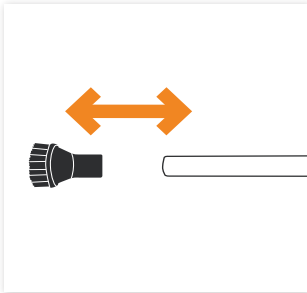


Align hose and turn clockwise until secure.

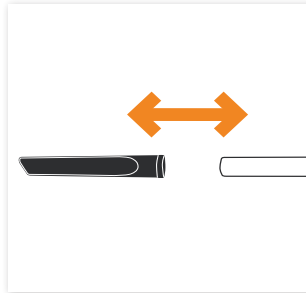
# Operation



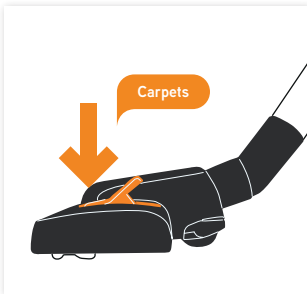
Push together the two metal extension tubes and attach the hose and floor head.



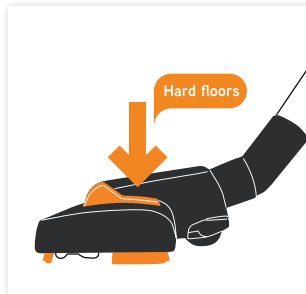
Connect the dusting brush to the handle or tube to clean delicate surfaces such as window sills and desks.



Connect the crevice tool to the handle or tube for cleaning edges and difficult to reach areas.

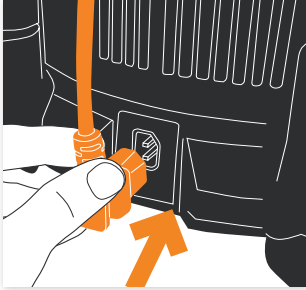


To clean carpets push the switch forwards.

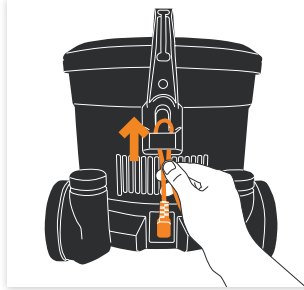


To clean hard floors push the switch backwards.

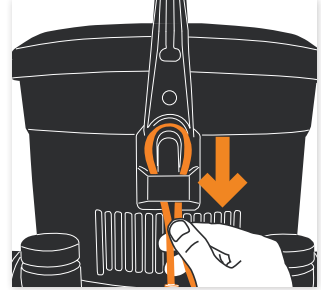
## Attaching the cord



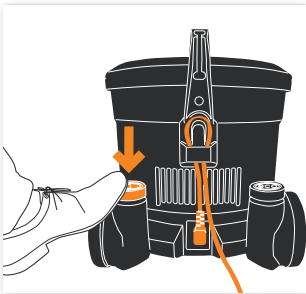
Insert kettle lead.



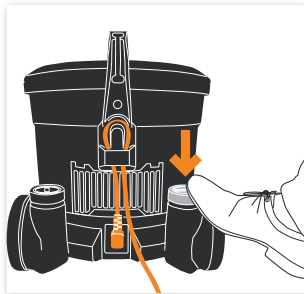
Form a loop in the cable and slide into retaining clip.



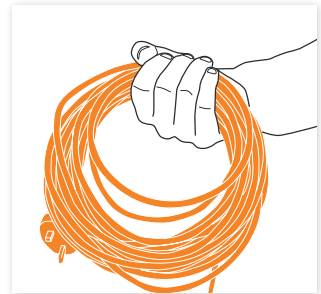
Pull down to secure.



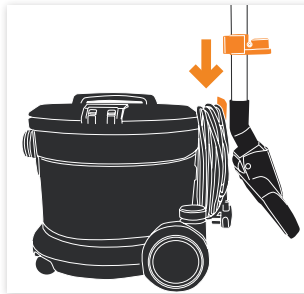
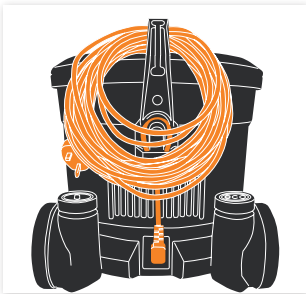
Press power button once to turn on machine. Machine will start in high power.



Press HUSH™ button for reduced noise and suction.



After use, loop power cord in hand and store on rear hook.



To store, hook the tool caddy into the parking slot.

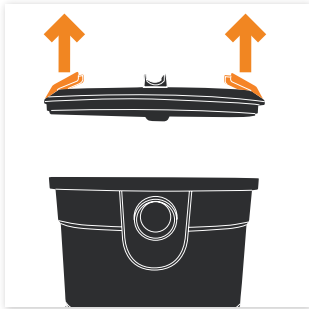
**!** **NOTE:** The machine will not function properly unless the cord is secured in the retaining clip.

**!** **CAUTION:** Do not lift or pull the machine by the power cord.

# Maintenance

**⚠ CAUTION:** Always switch off and unplug your vacuum cleaner from the electrical socket before carrying, opening, emptying or conducting maintenance or troubleshooting checks on the machine. Always switch off and unplug your vacuum cleaner from the electrical socket when connecting/disconnecting the attachments. To maintain optimum performance ensure filters are clean.

## Cleaning the cloth pre-motor filter: quick clean

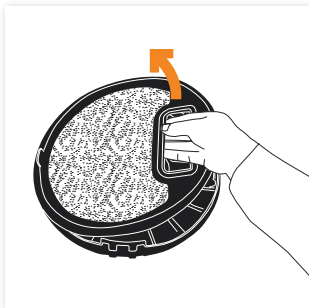


Raise the locking clips and lift lid.



For a quick clean simply use a soft brush to remove debris from the pre-motor filter.

## Cleaning the cloth pre-motor filter: deep clean



For a deeper clean remove the filter and use a soft brush to clean both sides.

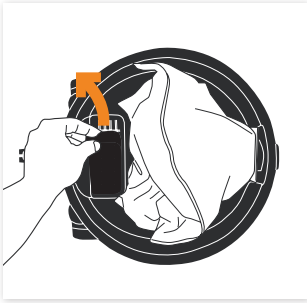


Align arrows to secure filter back into lid.

**⚠ CAUTION:** Do not wash the filter as this will damage the medium.



## Cleaning the foam pre-motor filter



Remove the pre-motor filter.



Rinse under cold water.



Leave to fully dry in natural sunlight.



**WARNING:** Avoid direct heat sources as these will damage the filter.

## Cleaning the combination floor tool

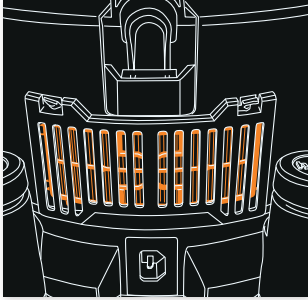
To maintain optimum performance, regularly inspect and clean the combination floor tool. To do this, place the floor tool in hard floor mode and remove any hair or fibres from the bristles.

## Checking castors and wheels

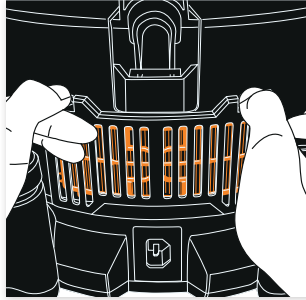
To help maintain the smooth movement of the machine, regularly check the front castors and rear wheels and remove any hair or fibres.

# Maintenance

## Removing and replacing post-motor filter



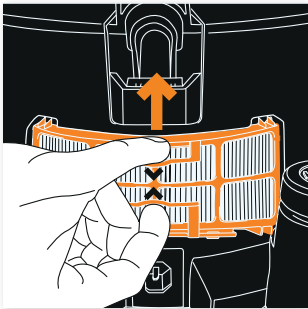
The post motor filter is located at the back of the machine.



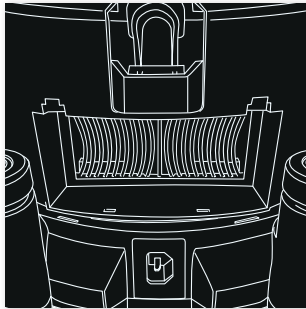
To remove grill, press downwards on the two small clips at each end of the grill.



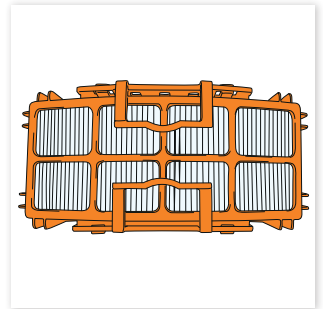
Remove grill.




To remove filter, pull clips together. Then pull up.



Machine with filter removed. To add new filter, follow steps in reverse. To retain filter quality, avoid touching media.



To ensure optimal performance the filter should be changed every 6 months.

-  **CAUTION:** To reduce the risk of personal injury, unplug the vacuum cleaner from mains supply before performing maintenance/troubleshooting checks.

#### **Is there an accessory missing?**

- Check the 'Machine Overview' (page 3) to make sure the part is definitely included in your unit.
- If it is missing, we're here to help. Simply call us on **0330 026 4275**

#### **Why will the vacuum cleaner not run?**

- It may not be plugged into the electrical outlet correctly. Ensure that the plug is pushed into the electrical outlet securely.
- The electrical outlet may not be working. If unsure consult an electrician.
- The motor thermostat may have tripped. Switch off and unplug the vacuum cleaner. Leave for one hour before switching the vacuum cleaner back on.

#### **Why won't the vacuum stay in "HUSH™" mode?**

- When the machine is turned off and then back on it returns to full power mode. To re-enter "HUSH™" mode, press the grey "HUSH™" button once.

#### **Why won't the vacuum cleaner pick up?**

- Dust bag may be full or incorrectly installed; remove the dust bag from the unit and if not full, re-attach as shown on page 4.
- The filter may be clogged; refer to 'Maintenance: Cleaning the filters' on page 7 and 8.
- The filter may not be fitted correctly; refer to 'Maintenance: Cleaning the filters' on page 7.
- There may be a blockage in the tube or hose. Disconnect the hose from the vacuum cleaner, carefully remove any blockages found and reconnect securely.

#### **Why won't the accessories pick up properly?**

- Accessories may not be attached securely; ensure tools are fitted correctly as shown on page 5.
- Accessory may be blocked; remove accessory from handle/tube and carefully remove blockage and re-attach to the vacuum cleaner.

#### **Why is dust escaping from the vacuum?**

- The filter may be clogged; refer to 'Maintenance: Cleaning the filters' on page 7 and 8.
- The dust bag may be full; remove the bag and if full, fit a new bag as shown on page 4.
- Dust bag may be incorrectly installed; remove the dust bag from the unit and re-attach as shown on page 4.
- The hose may not be installed correctly, remove and refit as shown on page 4.

#### **What do I do if the unit/an accessory becomes damaged or broken?**

- We're here to help. Simply call **0330 026 4275** or visit [vaxcommercial.co.uk](http://vaxcommercial.co.uk)

# Machine Overview & Other Information

## Service & Help

Vax Commercial Careline:  
(UK) 0330 026 4275

Monday-Friday 8.30am to 6.30pm  
Saturday 9.00am to 5.00pm

Any queries or concerns about using your Vax, call the Vax Commercial Careline. Calls are charged at the UK local rate. Please make a note of the serial number and model number of the vacuum cleaner before calling. For the nearest Service Agent, please call the Vax Commercial Careline or visit [vaxcommercial.co.uk](http://vaxcommercial.co.uk)

## Consumables

To purchase spares and accessories,  
please visit [vaxcommercial.co.uk](http://vaxcommercial.co.uk)

## Technical Specification

Voltage: 220-240V ~50Hz  
Wattage: 800W  
Capacity: 9.0L  
Filters: HEPA cloth pre-motor filter  
Foam pre-motor filter  
HEPA PTFE post-motor filter  
Cord length: 12.5m  
Weight: 4.7kg

Subject to technical change without notice.



## EEC Statement of Compliance

Manufacturer/EEC importer: Vax Limited, hereby on our own responsibility, declare that the VCC-08A series is manufactured in compliance with the following Directives:

**Safety:** 2006/95/EC Low Voltage Directive

**EMC:** 2004/108/EC Electromagnetic Compatibility Directive

**Energy Labeling:** 2010/30/EU Labeling and standard product information directive

## Disposal



Waste electrical products should not be disposed of with household waste. Please recycle where facilities exist. Check with your Local Authority or retailer for recycling advice.





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