

### Ambassador Band Structure – Working in Online Environments

Band A	<ul style="list-style-type: none"> <li>• Online Content Testing – Engaging with newly developed online content and providing feedback to staff. Ambassadors may be asked to take on the role of a school student or may be asked to take on the role of an ambassador. The content will be real but no students will be present. Regardless of whether taking the role of an ambassador/student, in a test environment, ambassadors will be paid at Band A rate</li> <li>• Ambassador Q&amp;A – Answering questions from staff or participants, either live or pre-recorded. This could also be via chat functionality</li> <li>• Ambassadors working on content for videos/scripts/interviews</li> <li>• Succeed – Ambassadors working on the Succeed Project</li> </ul>
Band B	<ul style="list-style-type: none"> <li>• Online ‘classroom’ support – Providing support for the member of staff/tutor delivering the session where participants are present (ie not in a test environment). This could include, but is not limited to, encouraging student engagement, providing relevant questions/responses to the tutor in the absence of student participation or where it is felt a point requires clarification. Group chat moderation and ensuring queries are passed on to the tutor/feedback is collated following group work. Participant oversight to ensure the correct students are in the group/admitted as required</li> </ul>
Band C	<ul style="list-style-type: none"> <li>• Delivery of content online and leading group sessions – This includes the delivery of pre-designed sessions either pre-recorded or online and the leading of group sessions online, for example the delivery of a virtual campus tour. This type of work will be advertised to ambassadors who hold the Band C contract for Tutor/Lead work</li> <li>• Specific tutor workshop delivery will continue on the Band C rate, for Outreach Tutors only</li> <li>• Debating Tutor work opportunities</li> </ul>
Band D	<ul style="list-style-type: none"> <li>• Creation and delivery of subject specific content – PG students only</li> </ul>