

# Kent Fraud Alert System



**TO STOP FRAUD™**

## ATM Crime

Take care when using an ATM or hole in the wall, as Scammers have been known to insert a strip of metal into the card slot, stopping cards from reappearing. They may 'shoulder surf' or ask if you want help, to gain access to your pin. Later taking the card out & withdrawing money.

Here are some rules when using a ATM:

- Cover your PIN as you type it
- Stand close to the machine
- Use your free hand and body to shield the keypad as you enter your PIN



This will prevent any prying eyes or hidden cameras seeing your PIN. Don't get distracted. Be particularly cautious if seemingly well-meaning strangers talk to you or offer to help while you're using the ATM.

If they're persistent, simply cancel the transaction and discreetly put your card away. Fraudsters sometimes fit devices to cash machines that trap your card, or 'eat' it, which they then retrieve as soon as you've left the area.

If an ATM eats your card for any reason, report it to your card company straight away, ideally using your mobile while you're still in front of the machine. Make sure you store your card company's 24-hour contact number in your phone.

Once you've completed a transaction put your money and card away before leaving the cash machine. Destroy or ideally shred your cash-machine receipts, mini-statements or balance enquiries when you've finished with them.

If you think that you may have been a victim of this or any other type of scam, then contact your Bank immediately, which you can do by calling 159.

## Preventing fraud

Together,  
let's stop  
scammers.



### Remember, ABC:



never Assume



never Believe



always Confirm

Get the latest  
scam advice:



@KentPoliceECU



**Kent  
Police**

## Contacting Kent Police

Report a non-urgent crime online [www.kent.police.uk/report](http://www.kent.police.uk/report)  
Talk to us on LiveChat – available 24/7 [www.kent.police.uk/contact](http://www.kent.police.uk/contact)  
In an emergency, if crime is in progress or life is in danger call **999**  
If deaf or speech impaired, text 'police' and your message to **60066**

[www.kent.police.uk](http://www.kent.police.uk)   