

# Kent Fraud Alert System



**TO STOP FRAUD™**

## Courier Fraud – Recent Attacks

I have seen a number of reports this week of courier fraud across the county, some of which have resulted in victims losing money.

The most common method used has been a victim being called by a fraudster impersonating the Police and saying that they have arrested someone who is now in custody. The offender had been using the victims bank card. They are then given a story by the fraudster resulting in the victim being asked to withdraw money from their Bank account to assist with the investigation, to be collected by a courier.

Remember, if you get a call from someone stating they are from the Police and request that you withdraw money for them to collect, it is a SCAM. The Police will NEVER ask you to do this. They will not ask you to lie to your Bank or family etc. The Police will never ask for your bank cards and Pin numbers for them to collect.

Remember to use the **ABC** of scam awareness and never **A**ssume or **B**elieve a call is genuine and always **C**onfirm by calling a trusted number.

I would always advise people to call using a different phone to the one they were called on. If this is not possible, then they should wait five minutes and then ring a family member or friend to ensure that the line has been cleared, before calling.

If you think that you may have been a victim of this type of scam, then contact your Bank immediately and report it to Action Fraud at [www.actionfraud.police.uk](http://www.actionfraud.police.uk) or calling 0300 123 2040 or if the crime is happening, ring 999.

## Have you been asked to withdraw cash by the police?



### This is a scam.

The police or your bank will **never**:

- ask for your bank details or PIN
- ask you to transfer or withdraw and handover sums of money
- send a courier to collect your bank cards, cash or PIN

If you are unsure about a call or visitor you have received:

- Don't give out any personal or financial information.
- Hang up or close your front door to check the caller's identity.
- If they phoned you, wait 10 minutes before you use the phone again (or use a different telephone) in case they stay on the line.
- Contact their company yourself or dial 101 for the police – do not call a number they have provided.
- Report suspicious activity straight away.



Report a non-urgent crime online [www.kent.police.uk/report](http://www.kent.police.uk/report)  
Talk to us on LiveChat – available 24/7 [www.kent.police.uk/contact](http://www.kent.police.uk/contact)  
In an emergency, if crime is in progress or life is in danger call **999**  
If you have a hearing or speech impairment, use our textphone service **18000**.  
Or text us on 999 if you've pre-registered with the emergency SMS service,  
[www.kent.police.uk](http://www.kent.police.uk)   



## Kent Police

### Contacting Kent Police

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In an emergency, if crime is in progress or life is in danger call **999**  
If deaf or speech impaired, text 'police' and your message to **60066**

[www.kent.police.uk](http://www.kent.police.uk)   