Kent Fraud Alert System

Council Tax Energy Rebate Scam

Scammers are calling UK households and asking for bank details in order to qualify for the government's £150 energy rebate.

The scammers claim to be associated with the council and explain a refund is due. They then ask for your bank details in order to pay out the £150 rebate.

There has also been variations of this scam with people receiving phishing emails and fake text message. Don't be tempted to respond to these texts and emails, if you do not currently pay your council tax by direct debit, you should wait to receive your letter from the council that will explain how to claim the rebate.



TO STOP FRAUD

Please remember the council will not telephone and ask for your bank details over the telephone. Additionally, be cautious about emails or texts asking you click on a link to supply your details.

If unsure about a call, text or email, then use ABC of Scam Awareness and never Assume or Believe that a call, email or text is genuine and Confirm by calling them on a trusted number and not one that may have been provided by them.

If you think that you may have been a victim of this type of scam, then contact your Bank immediately and report it to Action Fraud at www.actionfraud.police.uk or calling 0300 123 2040.





Contacting Kent Police

Report a non-urgent crime online **www.kent.police.uk/report**Talk to us on LiveChat – available 24/7 **www.kent.police.uk/contact**In an emergency, if crime is in progress or life is in danger call **999**If deaf or speech impaired, text '**police**' and your message to **60066**





