## **Kent Fraud Alert System**

## TO STOP FRAUD

## **Rogue Traders**

Fraudsters never miss an opportunity and the storm on Friday is just one of them. So, beware of cold callers offering to carry out repairs. Below I have listed the guidelines again on how to protect yourself.

- Ask for identification and call their company yourself (not on a number they provide) to check they are genuine.
- Ask the visitor to return another time when someone can be with you.
- Get three written quotes.
- Ask family and friends for recommendations.
- Agree payment arrangements and start and finish dates in writing beforehand, and never pay in full until you're completely satisfied with the work.



- If the price is too good to be true, then it probably is.
- Never feel pressurised and always remain in control.



If you think that you may have been a victim of this type of scam, then contact your Bank immediately and report it to Action Fraud at www.actionfraud.police.uk or calling 0300 123 2040.



## **Contacting Kent Police**

Report a non-urgent crime online **www.kent.police.uk/report**Talk to us on LiveChat — available 24/7 **www.kent.police.uk/contact**In an emergency, if crime is in progress or life is in danger call **999**If deaf or speech impaired, text '**police**' and your message to **60066** 







