

Campus Security Strategy - Version 3

1. Information

1.1. Campus Security recognises that it has an important role to play in supporting the University's Mission Statement of:

- 1.1.1.** Delivering one of the best education and student experiences amongst UK universities that enables and inspires our students.
- 1.1.2.** Being internationally known for a transformative student experience and employability outcomes regardless of background.
- 1.1.3.** Our discoveries and research emphasising existing and new signature areas, where we will match the best in the world.

1.2. Commensurate with the resources available, Campus Security will endeavour to provide assistance and offer support to students, staff, contractors and visitors; reduce crime and Anti-Social-Behaviour (actual or perception), maintain security of University buildings and other property including personal property and to control traffic and parking.

1.3. Campus Security are cognisant of ensuring everybody has an equal opportunity, fair treatment and is not discriminated against because of their personal characteristics (race, ethnic origin, age, gender, gender identity, religion or belief, sexuality, marital status or mental or physical disability), background or socio-economic status.

2. Campus Security Mission statement

2.1. We will deliver a professional, first class quality service to maintain a safe secure environment for staff, students, and visitors, through a hard working motivated team that is always happy to help.

3. Strategic intentions

3.1. Campus Security working with internal and external partners, stakeholders and other agencies will minimise risk and maximise the safety by:

- 3.1.1.** Ensuring the safety and welfare of students, staff, contractors and visitors. This will be achieved in a number of ways, including:
 - The provision of high profile patrols on Campus and within University buildings.
 - Responding to any incidents or requests for assistance.
 - Providing support and assistance in dealings with instances of pastoral care, welfare, medical assistance, incidents, indiscipline, or where disciplinary action is required.

- The provision of or the obtaining of security advice for the University (all of its locations) and the creation or assistance in any consequent policies, protocols or procedures.
- Ensuring good levels of communications plus maximising networking opportunities with all interested parties.
- Providing a central contact point for internal or external persons for University security concerns or issues.
- Active involvement in scoping, planning and development of security initiatives, projects, events, policies etc.
- Providing security safety inputs.

3.2. Ensuring our policies and procedures recognise and uphold the values of the University and comply with Equality, Diversity & Inclusivity. This will be achieved by:

- 3.2.1.** Creating and/or identifying best practice and adopting it.
- 3.2.2.** Consultation and seeking feedback.
- 3.2.3.** Conducting an Equality Impact Assessment (where appropriate).
- 3.2.4.** Regular reviews to ensure compliance and updating where appropriate.

3.3. We will actively seek engagement and communication with internal and external groups, stakeholders, partners and agencies in order to listen to different perspectives, views and ideas before responding and where appropriate change or improve working practices. This will be achieved by:

- 3.3.1.** Being open and listening to feedback.
- 3.3.2.** Attendance at stakeholder, partner and interested party(s) meetings and events.
- 3.3.3.** Responding in a timely period.

3.4. We will be transparent and accountable for our actions and activities by carrying out our duties and responsibilities in an open, transparent and impartial manner. We will respond in a timely, efficient and effective manner following statutory and legal duties, University policy and procedures. This will be achieved by:

- 3.4.1.** Encouraging a learning environment.
- 3.4.2.** Carrying out debriefs to ensure learning.
- 3.4.3.** Ensure learning from incidents, complaints etc. are acted upon and/or embedded in policies/procedures as appropriate.
- 3.4.4.** Where appropriate and with prior agreement, invite non-security persons to observe security patrolling.
- 3.4.5.** Facilitate reviews of security data held e.g. ISARR, Data Protection Access requests, SharePoint policies and procedures by University Legal Team, Data Protection Team and the Head of EDI.

3.5. Assisting in the management of traffic using the University roads and car parks. This will be achieved in a number of ways, including:

- 3.5.1.** The deployment of security patrols to areas of identified traffic problems.

- 3.5.2.** Traffic enforcement.
- 3.5.3.** Road and pedestrian safety campaigns.
- 3.5.4.** Supporting the Universities Traffic Management and Travel Plans.
- 3.5.5.** Initial response to traffic incidents.

3.6. Responding to incidents. This will be achieved in a number of ways, including:

- 3.6.1.** Attending incidents to assess/command & control/coordinate to resolve or escalate the situation as appropriate including the University's Major Incident Response Plan (MIRP).
- 3.6.2.** Prioritisation of attendance at incidents based upon the threat, risk and harm with the priorities being:
 - 1. Save lives.**
 - 2. Protect property.**
 - 3. Protect University reputation.**
 - 4. Maintain normal activity.**
- 3.6.3.** Ensure effective chain of command, lines of communication and escalation processes.
- 3.6.4.** Work with internal and external stakeholders, partners and agencies including the emergency services utilising Joint Emergency Services Interoperability Protocols (JESIP).
- 3.6.5.** Utilise a Single Source Document (SSD), Joint Decision Model (JDM) for decision making and appropriate Risk Assessment processes.
- 3.6.6.** Minimise disruption to the university and its community and to provide reassurance.
- 3.6.7.** Hold a debrief and ensure welfare considerations.
- 3.6.8.** Return to normality or a new normality as the case may be.

3.7. Maximising efficiency and effectiveness by developing existing resources to maintain and improve service provision. This will be achieved in a number of ways, including:

- 3.7.1.** Review existing work practices with a view to maximising efficiency.
- 3.7.2.** Continually monitor levels of service provided with a view to amendment where necessary in line with available resources.
- 3.7.3.** Campus Security will be forward looking, actively seeking new and innovative ideas and the installation and use of technology to assist with crime prevention initiatives.
- 3.7.4.** Continue to develop its staff.
- 3.7.5.** Work in line with the principles of best value and the University's Mission Statement to deliver the Campus Security Strategy.