

Kent Fraud Alert System



TO STOP FRAUD™

Fake Email Impersonating DVLA

I have received a message from a Kent resident about receiving a fake email from DVLA, informing them that DVLA could not collect their vehicle tax payment and that they needed to click on a link and update their payment details (see below).

If you get an email like this STOP, it is a SCAM. By clicking the link you are directed to a realistic website under the control of the criminals, where they will steal you financial and personal data.

DVLA will never send you an email like this.

If you think that you may have been a victim of this or any other type of scam, then contact your Bank immediately, which you can do by calling 159 and report it to Action Fraud at www.actionfraud.police.uk or call 0300 123 2040.

For further information about Fraud, visit our website at [Advice about fraud | Kent Police](#)

You will also find valuable information from the Home Office at [Stop! Think Fraud - How to stay safe from scams](#)

 GOV.UK

We hope this message finds you well. We are writing to inform you that your latest vehicle tax payment to the **Driver & Vehicle Licensing Agency (DVLA)** was unsuccessful.

To avoid any penalties or disruptions to your vehicle's tax status, we kindly ask you to update your payment details and complete the transaction as soon as possible.

Update Now

Our system will automatically retry the billing process once your billing details have been updated. It can take up to 5 working days for the records to update. To continue to the update page, please submit your vehicle tax details.

Please Note: If you don't pay your vehicle tax on time, you may be fined up to £1,000, or your details may be passed to a debt collection agency.

Preventing fraud

Together,
let's stop
scammers.



Remember, ABC:



never Assume



never Believe



always Confirm



**Kent
Police**

Report a non-urgent crime online www.kent.police.uk/report

Talk to us on LiveChat – available 24/7 www.kent.police.uk/contact

In an emergency, if crime is in progress or life is in danger call **999**

If you have a hearing or speech impairment, use our textphone service **18000**.
Or text us on 999 if you've pre-registered with the emergency SMS service.

www.kent.police.uk   