

Kent Fraud Alert System



TO STOP FRAUD™

Bank Branch Closure Scam

I have been made aware of a possible new scam.

With Bank branches currently closing around the county, a victim was recently contacted by criminals impersonating their Bank. They informed them that they needed to withdraw all their money from their account and transfer it to a new account that been opened for them, as their old local branch was closing in the next couple of months. Fortunately, the intended victim was prevented from losing their money by branch staff in the Bank.

Your bank will never request that you transfer your money to a new account that they have set for you.

If you get an expected call from someone claiming to be from your Bank, then take their details and end the call. Then call back using a different phone if available. If another phone is not available, then wait 5 minutes and ring a family member or friend to ensure the line has been disconnected and then ring 159.

Preventing fraud

Together,
let's stop
scammers.



Remember, ABC:



never Assume



never Believe



always Confirm



Additionally, if you think that you may have been a victim of this or any other type of scam, then contact your Bank immediately, which you can do by calling 159 and report it to Action Fraud at www.actionfraud.police.uk or call 0300 123 2040.

For further information about Fraud, visit our website at [Advice about fraud | Kent Police](#)

You will also find valuable information from the Home Office at [Stop! Think Fraud - How to stay safe from scams](#)



**Kent
Police**

Report a non-urgent crime online www.kent.police.uk/report

Talk to us on LiveChat – available 24/7 www.kent.police.uk/contact

In an emergency, if crime is in progress or life is in danger call **999**

If you have a hearing or speech impairment, use our textphone service **18000**. Or text us on 999 if you've pre-registered with the emergency SMS service.

www.kent.police.uk

