

Kent Fraud Alert System



TO STOP FRAUD™

Look out for new cost of living scams

This week we will be seeing increases in Council Tax, heating and water rates and going forward changes in benefits, all of these may lead to an increase in scam emails and text messages.

Criminals are very adept at changing their scams to take advantage of changes in the economy. They may send messages offering reductions in bills or requesting that you renew your benefits by updating your details via links in their messages. They may even contact people by telephone, impersonating well known organisations.

So, it is important to be on your guard and remember the ABC of scam awareness which is Never Assume or Believe a message or call is genuine but Confirm.

If you think that something is suspicious, then report it. You can forward suspicious text messages to 7726 and suspicious emails to report@phishing.gov.uk

Preventing fraud

Together,
let's stop
scammers.



Remember, ABC:



never Assume



never Believe



always Confirm

What is 159?

The **159** number enables people to connect with their bank safely and securely when they receive an unexpected, suspicious or fraudulent call.

If you think that you may have been a victim of fraud, then contact your bank immediately, which you can do by calling **159**.



Stop, Hang Up,

Ensure that your phone is available for dialing, or alternatively, use another phone. call your bank on **159**.

Call **159** if you experience the following:

- Someone contacts you claiming to be from your bank – even if they do not seem suspicious.
- You are contacted by someone claiming to be an authority figure such as the police or HMRC and told to transfer money – even if the request seems genuine.
- You receive a call about a financial matter and it appears suspicious.

Reporting a scam

If you think you or someone you know has been a victim of a scam report it immediately to Action Fraud online actionfraud.police.uk or over the phone **0300 123 2040**.

For more information and advice visit kent.police.uk/fraud or email KFAS@ecis.police.uk



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**Kent
Police**

Report a non-urgent crime online www.kent.police.uk/report
Talk to us on LiveChat – available 24/7 www.kent.police.uk/contact
In an emergency, if crime is in progress or life is in danger call **999**
If you have a hearing or speech impairment, use our textphone service **18000**.
Or text us on 999 if you've pre-registered with the emergency SMS service.
www.kent.police.uk   



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