

Kent Fraud Alert System



Variation of Rogue Trader Scam

How the Scam works –

You employ a trader to fit a new kitchen or bathroom and for the first few days they will turn up as promised, clearing the old cupboards, appliances etc. and fit part of what you have paid for. They will then start to turn up for the odd couple of hours over the course of a week or two offering various excuses as to why they have been not able to attend, including sickness in the family, problems with vehicles or with problems with items needed to complete the job that have not arrived or have arrived and are damaged etc.

They will keep this going for several months, so that in the end, you employ another trader to complete the job and hence they avoid having to complete the work for which you have paid.

They will then claim that they were always going to complete the work and there was no intention to defraud you and thus claim it is a civil dispute.

To get advice on scams or to report please contact Citizens Advice on 0808 223 1133.

Additionally, if you think that you may have been a victim of this or any other type of scam, then contact your Bank immediately, which you can do by calling 159 and report it to Action Fraud at www.actionfraud.police.uk or call 0300 123 2040.

For further information about Fraud, visit our website at [Advice about fraud | Kent Police](#)

You will also find valuable information from the Home Office at [Stop! Think Fraud - How to stay safe from scams](#)

Preventing fraud

Together,
let's stop
scammers.



Remember, ABC:



never Assume



never Believe



always Confirm



**Kent
Police**

Report a non-urgent crime online www.kent.police.uk/report

Talk to us on LiveChat – available 24/7 www.kent.police.uk/contact

In an emergency, if crime is in progress or life is in danger call **999**

If you have a hearing or speech impairment, use our textphone service **18000**.
Or text us on 999 if you've pre-registered with the emergency SMS service.

www.kent.police.uk   