

Kent Fraud Alert System



TO STOP FRAUD™

Courier Fraud

Over the last few days, Kent Police have received several reports of Courier Fraud/police impersonation scams, across East and North Kent. It is highly likely the criminals may begin to target other areas of Kent, so please be alert.

On many of these the criminals have claimed to be calling from Hammersmith Police station, however, they may also claim to be calling from other Police stations.

The criminal might be able to confirm some basic details about you such as your full name and address. They may claim there is an issue with your bank account, your bank card has been cloned, they have someone in custody and request your assistance with an ongoing investigation.

Their aim is to convince you into withdrawing large sums of cash, purchasing gift cards, gold bullion, foreign currency or giving over your bank card. The criminal will say an undercover officer will attend your address to collect the items or cash.

This is a Scam!!!

The Police will NEVER ask you for financial details on the phone or request to collect your card or cash or gold as part of an investigation.

Remember the ABC of Scam Awareness and Never Assume or Believe a call is genuine and always Confirm. If you get an expected call from someone claiming to be Police or any other organisation, then take their details and end the call. Then call back using a different phone if available. If another phone is not available, then wait 5 minutes and ring a family member or friend to ensure the line has been disconnected and then ring 101.

Never call a number they have supplied and never ring 999 whilst still on the call with them. You must always disconnect the call first before ringing 101. Watch - Courier Fraud Warning: [Courier Fraud Warning: Stay Wise, Don't Compromise](#)

If you have been a victim of any type of scam, then contact your Bank immediately, which you can do by calling 159 and report it to Action Fraud at www.actionfraud.police.uk or call 0300 123 2040.

For further information about Fraud, visit our website at [Advice about fraud | Kent Police](#)

You will also find valuable information from the Home Office at [Stop! Think Fraud - How to stay safe from scams](#)

Preventing fraud

Together,
let's stop
scammers.



Remember, ABC:



never Assume



never Believe



always Confirm



**Kent
Police**

Report a non-urgent crime online www.kent.police.uk/report

Talk to us on LiveChat – available 24/7 www.kent.police.uk/contact

In an emergency, if crime is in progress or life is in danger call **999**

If you have a hearing or speech impairment, use our textphone service **18000**.
Or text us on 999 if you've pre-registered with the emergency SMS service.

www.kent.police.uk   