

Kent Fraud Alert System



TO STOP FRAUD™

Courier Fraud Alert – Police impersonation scams

Over the last few days we have received a number of reports of Police impersonation scams across the county but in particular, Maidstone, Romney Marsh, Ashford, Dymchurch, Sittingbourne, Sheerness and Dartford.

They primarily stated that they were Metropolitan Police Officers and used several names when speaking to intended victims but quite often stated that they were either DC Martin Williams or DC Matthews.

Residents were being told:

- Their bank account has been compromised.
- Their card needs replacing.
- A family member has been arrested.
- They must buy gold.
- A courier will collect their card, cash, or gold. These are scams. The police will never ask for your financial details over the phone or send someone to collect your card, cash, or valuables.

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Preventing fraud

Together,
let's stop
scammers.



Remember, ABC:



never Assume



never Believe



always Confirm

Have you been asked
to withdraw cash by
the police?

This is a scam.



The police or your bank will **never**:

- ask for your bank details or PIN
- ask you to transfer or withdraw and handover sums of money
- send a courier to collect your bank cards, cash or PIN

If you are unsure about a call or visitor you have received:

- Don't give out any personal or financial information.
- Hang up or close your front door to check the caller's identity.
- If they phoned you, wait 10 minutes before you use the phone again (or use a different telephone) in case they stay on the line.
- Contact their company yourself or dial 101 for the police – do not call a number they have provided.
- Report suspicious activity straight away.



Report a non-urgent crime online www.kent.police.uk/report
Talk to us on LiveChat – available 24/7 www.kent.police.uk/contact
In an emergency, if crime is in progress or life is in danger call 999
If you have a hearing or speech impairment, use our textphone service 18000.
Or text us on 999 if you've pre-registered with the emergency SMS service.
www.kent.police.uk   

Please share this information with family and friends.

If you have been a victim of any type of scam, then contact your Bank immediately, which you can do by calling 159 and reporting to Report Fraud at [Reporting cyber crime and fraud or phishing attempts - Report Fraud](#) or call 0300 123 2040.

Find out more by visiting our website at [Advice about fraud | Kent Police](#) and also from the Home Office at [Stop! Think Fraud - How to stay safe from scams](#)



Kent
Police

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If you have a hearing or speech impairment, use our textphone service **18000**.
Or text us on 999 if you've pre-registered with the emergency SMS service.

www.kent.police.uk   