

Kent Fraud Alert System



TO STOP FRAUD™

Home Delivery Scams/compromised Accounts

We have seen an increase in reports of residents who have had their online shopping accounts compromised. Often, the criminals will take advantage of people saving their payment details, which means the criminals can simply order the goods and arrange delivery to a location of their choice.

This is a similar situation to the alert I issued before Christmas in relation where purchases were made using the true account holder's "saved" payment details, requiring them to have to cancel and replace cards. We would urge people not to save their payment details on accounts that are not protected with 2 Factor verification.

Having a strong password is also important and current best practice recommends putting three random words together to create a password, as longer equals stronger and creates little chance of anyone guessing or working out your password. For more information on this go to - [Three random words - NCSC.GOV.UK](https://www.ncsc.gov.uk)

If you have been a victim of any type of scam, then contact your Bank immediately, which you can do by calling 159 and reporting to Report Fraud at [Reporting cyber crime and fraud or phishing attempts - Report Fraud](#) or call 0300 123 2040.

Preventing fraud

Together,
let's stop
scammers.



Remember, ABC:

 never Assume

 never Believe

 always Confirm



Find out more by visiting our website at [Advice about fraud | Kent Police](#) and also from the Home Office at [Stop! Think Fraud - How to stay safe from scams](#)



**Kent
Police**

Report a non-urgent crime online www.kent.police.uk/report

Talk to us on LiveChat – available 24/7 www.kent.police.uk/contact

In an emergency, if crime is in progress or life is in danger call **999**

If you have a hearing or speech impairment, use our textphone service **18000**. Or text us on 999 if you've pre-registered with the emergency SMS service.

www.kent.police.uk   