

CPD TRAINING RESTORATIVE JUSTICE AND CONFLICT TRANSFORMATION IN PRACTICE

Restorative Justice and Conflict
Transformation Skills for Communities
and Professionals



Reimagining conflict, harm and dialogue through critical research,
professional training and real-world practice.



Restorative Justice in Practice: Repairing Harm and Rebuilding Relationships

How does your sector respond to conflict and harm? Could a restorative approach help you handle it more constructively and ethically? Then this professional development university-led bespoke restorative justice course is for you.

This practical and engaging training introduces restorative justice as a constructive approach to responding to conflict, harm, complaints and relationship breakdowns. Participants develop the skills and confidence to facilitate restorative conversations, support accountability and strengthen relationships within their organisations and communities.

This course is CPDUK accredited. It offers nine CPD credits.

Why do it

- Understand restorative justice principles and values
- Analyse conflict and harm through a relational lens
- Develop restorative communication skills
- Learn to facilitate restorative conversations
- Build more inclusive and accountable organisational cultures

Contents

- Harm, conflict, and relationships
- Restorative versus disciplinary responses
- Active listening, questioning, and summarising
- Restorative conversations and facilitation skills
- Applying restorative practice in professional settings

Who is this course for?

- Teachers, pastoral staff, and school leaders
- University staff and student support professionals
- NHS and healthcare professionals
- Criminal justice practitioners
- HR professionals and managers

Course specifics

For dates, prices and how to register, visit our website by scanning the QR code on the cover of this leaflet.

// There was a real richness to the space, with valuable learning throughout. Thanks again for holding such a thought-provoking and catalysing training experience with us. //

Folkestone Fringe

Conflict Analysis, Resolution and Mediation Skills for Professionals

Do you face challenging dynamics or disputes in your professional setting? Want practical tools to better understand, navigate, and resolve conflict where it really happens? Then this professional development conflict resolution course is for you.

This innovative training explores how conflict unfolds through identity, emotion, power, and belonging in increasingly polarised environments. Built around the multi-directional conflict transformation model, it equips participants with practical tools for dialogue, de-escalation, boundary-setting, and constructive engagement across difference.

This course is CPDUK accredited. It offers nine CPD credits.

Why do it

- Understand conflict and polarisation in contemporary society
- Develop communication and de-escalation skills
- Build confidence in navigating difficult conversations
- Learn practical tools for dialogue across difference
- Apply the multi-directional conflict transformation model in practice

Contents

- Conflict and polarisation dynamics
- Identity, emotion and power in conflict
- The multi-directional conflict transformation model
- Communication and de-escalation skills
- Boundary-setting and emotional regulation
- Facilitating dialogue across difference

Who is this course for?

- Community and voluntary sector practitioners
- Arts and cultural practitioners
- Public engagement professionals
- Educators and university staff
- Housing association staff, neighbourhood officers and housing managers
- Health, social care, and criminal justice professionals

Course specifics

For dates, prices and how to register, visit our website by scanning the QR code on the cover of this leaflet.

// We thoroughly enjoyed the training and found it very insightful and useful. Many thanks for your time. //

Kent Union Advice Centre

CPD training at Kent

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- CPD training by world-class academics and industry experts tailored to your needs
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- Access to the University of Kent's extensive professional, service and industry networks
- Ways to identify your business needs and maximise your professional impact by exploring and implementing new ideas
- Opportunities for further business collaborations, executive education, consultancy, knowledge transfer partnerships, funded R&D, apprenticeships, professional postgraduate degrees and talent recruitment.

Our partners include Kent Invicta Chamber of Commerce, the Institute of Directors, the NHS, Kent Police, Kent County Council and Medway Council. Our courses are accredited by the University of Kent, CPDUK and other professional bodies.

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Thank you for the fantastic two days you shared with us. Staff are still talking about it as 'the best start-of-year professional development we've had in a long time'. I cannot thank you enough.



Halcyon School





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