Welcome to Kent!

This leaflet and our Getting Started website has all the information you need to ensure a smooth journey to your new home at Kent.

Independent travel
You can use public transport to travel to the University from Heathrow, Stansted, Gatwick, London City and Luton airports. For details on how to book a taxi in advance of arrival, please see www.kent.ac.uk/getting-started/international-students

Travel disruptions around your time of arrival
There are currently no travel disruptions to the rail service scheduled for the period around the 7 January 2020. For further information regarding travel disruptions to the rail service upon your arrival, please check for updates: www.nationalrail.co.uk/service_disruptions/indicator.aspx

Transport from the airports to the Canterbury campus
By train
Heathrow Airport transfer
There are a number of different rail routes you can take to travel from Heathrow Airport to Canterbury. The journey is not direct and you will need to use the London Underground service (also known as the ‘Tube’) in order to cross London. You can get a Tube map free of charge at the information points at airports and train stations. Please be aware that there is very limited luggage space on the Tube service.

We recommend that you take the Heathrow Express from the Airport to London Paddington station. The journey time is approximately 15 minutes from Heathrow Terminals 2 and 3 to London Paddington, with an extra six minutes from Terminal 5. A free transfer is available from Terminal 4. Trains depart every 15 minutes. Tickets can be purchased in advance online or at the station. Book tickets online at www.heathrowexpress.com/

Our recommended routes
Heathrow – London St Pancras – Canterbury West
• Take the Heathrow Express to London Paddington station. Trains depart every 15 minutes
• From London Paddington, take the Circle line (yellow on the Tube map) to King’s Cross St Pancras station
• At King’s Cross St Pancras station, follow the signs for Southeastern trains. You will be able to take a high-speed direct train to Canterbury West which takes less than one hour. Approximately 1hr 25mins total journey time

Heathrow – London Charing Cross – Canterbury West
• Take the Heathrow Express to London Paddington station. Trains depart every 15 minutes
• From London Paddington, take the Bakerloo line (brown on the Tube map) to Charing Cross station
• From Charing Cross, catch a direct train to Canterbury West. Approximately 2hrs total journey time
• Please note: this service sometimes divides at Ashford International so you will need to make sure you are sitting in the correct part of the train. Station staff will be able to direct you

Heathrow – London Victoria – Canterbury East
• Take the Heathrow Express to London Paddington station. Trains depart every 15 minutes
• From London Paddington, take the Circle line (yellow on the Tube map) to Victoria station
• Once you leave the Tube at Victoria, the directions to London Victoria train station are clearly marked. From London Victoria train station, you can catch a direct train to Canterbury East. Approximately 2hrs total journey time

Estimated cost: £57.50-£68.00

Stansted Airport transfer
We recommend that you take the Stansted Express train from the Airport to Tottenham Hale tube station. The railway station for Stansted Express trains is located directly below the main airport terminal building. Tickets may be purchased in advance online or at the station. Trains depart every 15 minutes and the journey to Tottenham Hale takes approximately 35 minutes. Book tickets online at www.stanstedexpress.com
TRAVEL INFORMATION (CONT)

Our recommended routes

Stansted – London St Pancras – Canterbury West
- Take the Stansted Express from the Airport to Tottenham Hale station
- From Tottenham Hale station, take the Victoria line (light blue on the Tube map) and travel to King’s Cross St Pancras
- Follow the signs to St Pancras International for trains departing to Canterbury West; the route is clearly signposted. Approximately 1hr 40mins total journey time

Stansted – London Charing Cross – Canterbury West
- Take the Stansted Express from the Airport to Tottenham Hale station
- From Tottenham Hale station, take the Victoria line (light blue on the Tube map) to Warren Street
- Change onto the Northern line (black on the Tube map) and travel to Charing Cross for trains departing to Canterbury West. Approximately 2hrs 25mins total journey time

Stansted – London Victoria – Canterbury East
- Take the Stansted Express from the Airport to Tottenham Hale station
- From Tottenham Hale station, take the Victoria line (light blue on the Tube map) to Victoria station
- Once you leave the Tube at Victoria, the directions to London Victoria train station are clearly marked. From London Victoria train station, you can catch a direct train to Canterbury East. Approximately 3hrs 30mins total journey time

Estimated cost: £48.00

Gatwick Airport transfer
We recommend that you take the Gatwick Express train to London Victoria train station. The Gatwick Express rail station is located at the South Terminal, and is a few minutes from the North Terminal by a free shuttle service. Rail information and ticket desks are located in the station and in the arrivals areas of both terminals. Non-stop trains run to and from London Victoria train station every 15 minutes and the journey takes around 30 minutes.

For information and tickets call:
- 0345 800 1530 (UK)
- +44 (0)208 528 900 (overseas)
To book tickets online: www.gatwickexpress.com
E: customerservices@gatwickexpress.com

Our recommended route

Gatwick – London Victoria – Canterbury East
- Take the Gatwick Express to London Victoria train station
- From London Victoria train station, you can catch a direct train to Canterbury East. Approximately 2hrs total journey time

Estimated cost: £46.90

Travel from other London airports

London City Airport
- Three changes
- Two hours travel duration
- Trains depart frequently – two to three times per hour

1. Docklands Light Railway (DLR) London City Airport to Stratford International DLR
2. Walk to Stratford International
3. Stratford International via Southeastern trains to Canterbury West (alternatively change at Ashford International)

Estimated cost: £41.50

London Luton Airport
- Two changes
- Two hours travel duration
- Bus departure from the airport to the train station frequently every five, 35 and occasionally 25 minutes

1. Bus from Luton Airport to Luton Airport Parkway
2. Train Luton Airport Parkway to St Pancras International
3. St Pancras International via Southeastern trains to Canterbury West

Estimated cost: £46.30

Important information when travelling by train
If you choose to travel by train it is useful to book your ticket in advance, or to take enough cash with you as the ticket machines do not accept non-UK bank cards. You can also purchase your ticket at a ticket desk or from a ticket machine in the station.

When booking your ticket, be aware that travelling during peak time is more expensive. Peak time is usually before 09.00. Before buying your ticket, check if you are travelling during peak or off-peak time.

You should be aware when booking your flight ticket that trains generally do not depart between (approximately) midnight and 05.00. We advise scheduling your flight to coincide with when trains will be running.

By Eurostar/Eurotunnel
Eurostar from France and Belgium to the Canterbury campus
- Take the Eurostar to Ashford International:
  - From Paris: 1hr 50mins
  - From Brussels: 1hr 40mins
  - From Lille: 1hr

There are regular train services from Ashford International to Canterbury West train station. The journey takes approximately 20 minutes.

Eurotunnel from France (by rail, then by car) to the Canterbury campus
- Take the Shuttle from Calais to the Folkestone Eurotunnel terminal. From the terminal, follow the road signs to Canterbury (M20/A20). Stay on the A20 until instructed to join the A26 (signposted Canterbury). Journey time is approximately 40mins.

More information
- www.nationalrail.co.uk (train timetables)
- www.arrivabus.co.uk (bus timetables)
- www.eurostar.com
- www.eurotunnel.com

By coach
All coaches travel from the airports to London Victoria Coach Station. From London Victoria Coach Station, you will need to change onto a coach that travels direct to the University of Kent. The journey takes approximately four hours in total.

For passengers with restricted mobility
Many coaches are not wheelchair accessible, but most will carry wheelchairs for passengers who can board the vehicle unaided. Please call the Airport Travel Line on +44 (0)870 574 7777 and choose option 4 to speak to an adviser.

National Express coach service
National Express is a company that operates bus, coach, train and tram services in the UK. For the latest timetable and prices, check www.nationalexpress.com/airport

Regular coaches run from Heathrow, Stansted, Gatwick and Luton to Victoria Coach Station. From Victoria Coach Station you will need to board another coach for the University of Kent. This coach will stop at Keynes College (Stop B) at the Canterbury campus. Please note that there is no National Express coach service that runs from London City Airport.

Coaches from Heathrow airport
On arrival at Heathrow, follow the signs for the Central Bus Station, located between Terminals 2 and 3. The terminals are a few minutes’ walk away from the Central Bus Station via underground walkways. There is a travel centre at the Central Bus Station where you can purchase tickets for National Express coaches. The station is open 24 hours a day and the travel centre opens from 06.00 until 22.30. Baggage trolleys are available and there is a lift to the underground level.

If you are arriving at Terminal 5, you will find a National Express ticket office in the international arrivals area. A free transfer between terminals is available using the Heathrow Express, Heathrow Connect trains or one of the free bus services.
- Estimated total travel time: 3-4hrs
- Estimated costs: £9.00-£13.60

Buying tickets online
You can buy tickets online (e-tickets). Do be aware that when you book an e-ticket, you usually have to select a specific coach departure time. Your ticket may become invalid if your flight is delayed and you miss your scheduled departure time.
List of bus stops near each accommodation at the Canterbury campus

<table>
<thead>
<tr>
<th>UNI1/UNI2</th>
<th>Turing College</th>
<th>Keynes College (Stop A)</th>
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<tr>
<td>UNI1</td>
<td>Keynes College</td>
<td>Keynes College (Stop A)</td>
</tr>
<tr>
<td>UNI2</td>
<td>Park Wood</td>
<td>Park Wood bus stop</td>
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<tr>
<td>UNI2</td>
<td>Darwin College</td>
<td>Darwin College</td>
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<tr>
<td>UNI2</td>
<td>Rutherford College</td>
<td>Darwin College</td>
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<td>UNI2</td>
<td>Eliot College</td>
<td>Science Building</td>
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<tr>
<td>UNI2</td>
<td>Becket Court</td>
<td>Science Building</td>
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<tr>
<td>UNI2</td>
<td>Woolf College</td>
<td>Gulbenkian Theatre</td>
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| UNI1       | Tyler Court   | Downs Road               |
| UNI1       | Keynes College | Keynes College (Stop B)  |

By taxi
If you arrive at Canterbury West station there are taxis waiting outside. A taxi to campus should cost around £8.00.

If you arrive at Canterbury East station there are taxis waiting outside. A taxi to campus should cost around £10.00.

If you arrive at Canterbury Bus Station, there are taxis waiting next to the bus station. A taxi to campus should cost around £10.00.

You will need to provide the driver with the accommodation postcode. The general address of the Canterbury campus is Giles Lane, Canterbury CT2 7NZ. The postcodes of the specific accommodation buildings are:

- Eliot College and Becket Court: CT2 7NP
- Keynes College: CT2 7NP
- Park Wood Flats: CT2 7WU
- Park Wood Houses: CT2 7SG
- Rutherford College: CT2 7NZ
- Darwin College: CT2 7NZ
- Tyler Court: CT2 7NZ
- Turing College: CT2 7FN
- Woolf College: CT2 7BQ

Late arrivals
If you arrive outside the reception hours of your accommodation, please call Campus Security on +44 (0)1227 823300. They will be able to assist you and help you gain access to your room. Make sure you have your accommodation arrival pass in your hand luggage because the Campus Security officers will ask to see it before you will be allowed into your room. Please return to the reception the following morning to complete your check-in. The accommodation office is open Monday – Friday, 09.00 – 16.00.

Transport from the airport to the Medway campus
By train

Heathrow airport transfer
There are a number of different rail routes you can take to travel from Heathrow Airport to Medway. The journey is not direct and you will need to use the London Underground service (also known as the ‘Tube’) in order to cross London. You can get a Tube map free of charge at the information points at airports and train stations. Please be aware that there is very limited luggage space on the Tube service.

We recommend that you take the Heathrow Express from the Airport to London Paddington station. The journey time is approximately 15 minutes from Heathrow Terminals 2 and 3 to London Paddington, with an extra six minutes from Terminal 5. A free transfer is available from Terminal 4. Trains depart every 15 minutes. Tickets can be purchased in advance online or at the station. Book tickets online at www.heathrowexpress.com/

Our recommended routes
Heathrow – London Victoria – Chatham
- Take the Heathrow Express to London Paddington station. Trains depart every 15 minutes
- From London Paddington, take the Circle line (yellow on the Tube map) to Victoria station
- Once you leave the Tube at Victoria, the directions to London Victoria train station are clearly marked. From London Victoria train station, you can catch a direct train to Chatham. Approximately one hour 20 minutes total journey time

Heathrow – London St Pancras – Chatham
- Take the Heathrow Express to London Paddington station. Trains depart every 15 minutes
- From London Paddington, take the Circle line (yellow on the Tube map) to King’s Cross St Pancras station
- At King’s Cross St Pancras station, follow the signs for Southeastern trains and you can catch a train to Chatham, via Ebbsfleet International. Approximately one hour 10 minutes total journey time

Heathrow – London Charing Cross – Chatham
- Take the Heathrow Express to London Paddington station. Trains depart every 15 minutes
- From London Paddington, take the Bakerloo line (brown on the Tube map) to Charing Cross station
- From Charing Cross, catch a direct train to Canterbury West. Approximately one hour and 30 minutes total journey time

Estimated cost: £47.50

Stansted Airport transfer
We recommend that you take the Stansted Express train from the Airport to Tottenham Hale tube station. The railway station for Stansted Express trains is located directly below the main airport terminal building. Tickets may be purchased in advance online or at the station. Trains depart every 15 minutes.

For bus timetable information please see www.stagecoachbus.com

www.kent.ac.uk/getting-started

CONTINUED OVERLEAF
minutes and the journey to Tottenham Hale takes approximately 35 minutes. Book tickets online at www.gatwickexpress.com

Our recommended route
• Take the Stansted Express from the Airport to Tottenham Hale station
• From Tottenham Hale station, take the Victoria line (light blue on the Tube map) to Victoria station
• Once you leave the Tube at Victoria, the directions to London Victoria train station are clearly marked.
• From London Victoria train station, you can catch a direct train to Chatham. Approximately one hour 40 minutes total journey time

Estimated cost: £38.30

Gatwick airport transfer
We recommend that you take the Gatwick Express train to London Victoria train station. The Gatwick rail station is located at the South Terminal, and is a few minutes from the North Terminal by a free shuttle service. Rail information and ticket desks are located in the station and in the arrivals areas of both terminals. Non-stop trains run to and from London Victoria train station every 15 minutes and the journey takes around 30 minutes.

For information and tickets call:
• 0345 8 50 1530 (UK)
• +44 (0)208 5282 900 (overseas)
To book tickets online: www.gatwickexpress.com
E: customerservices@gatwickexpress.com

Our recommended route
Gatwick – London Victoria – Canterbury East
• Take the Gatwick Express to London Victoria train station
• From London Victoria train station, you can catch a direct train to Chatham. Approximately one hour 15 minutes total journey time

Estimated cost: £27.90

Travel from other London airports
London City Airport
• Three changes
• One hour travel duration
1 Docklands Light Railway (DLR) London City Airport to London Bridge
2 Take the train from London Bridge to Chatham

Estimated cost: £22.00

London Luton Airport
• Two changes
• Two hours travel duration
1 Train Luton Airport Parkway to St Pancras International
2 St Pancras International to Chatham, via Ebbsfleet International

Estimated cost: £32.70

www.kent.ac.uk

Important information when travelling by train
If you choose to travel by train it is useful to book your ticket in advance, or to take enough cash with you as the ticket machines do not accept non-UK bank cards. You can also purchase your ticket at a ticket desk or from a ticket machine in the station.

When booking your ticket, be aware that travelling during peak time is more expensive. Peak time is usually before 09.00. Before buying your ticket, check if you are travelling during peak or off-peak time.

You should be aware when booking your flight ticket that trains generally do not depart between (approximately) midnight and 05.00. We advise scheduling your flight to coincide with when trains will be running.

By Eurostar/Eurotunnel
Eurostar from France and Belgium to Medway
Take the Eurostar to Ebbsfleet International:
• From Paris: 2hrs
• From Brussels: 1hr 50mins
• From Lille: 1hr 20mins

Take the train from Ebbsfleet International to Chatham train station. The journey takes approximately 20 minutes.

Eurotunnel from France (by rail, then by car) to Medway
Take Le Shuttle from Calais to the Folkstone Eurotunnel terminal. From the terminal, follow the road signs to London (M20/A20). At Maidstone, take the A229 to Chatham and follow the brown anchor signs for Historic Dockyard and Chatham Maritime via the A278, A2 and A289 (Pier Road).

When you are travelling on Pier Road, go straight on at the roundabout. You will then need to be in the right-hand lane to turn right at the traffic lights adjacent to the main entrance for Liberty Quays. You will see Liberty Quays on your right (large red and grey building).

More information
www.nationalrail.co.uk (train timetables)
www.arrivabus.co.uk (bus timetables)
www.eurotunnel.com
www.eurostar.com

By coach
Coaches to the Medway campus and Liberty Quays
All coaches will travel to London Victoria Coach Station. From London Victoria Coach Station, you will need to change onto a coach that travels directly to Gillingham. The travel duration is approximately three to four hours in total.

From London Victoria Coach Station take a coach to Gillingham (known as the Hempstead Valley stop), then an Arriva bus (services 113, 116 or 132) from Hempstead Valley Shopping Centre to Chatham Bus Station. Please note that services 113 and 116 do not run on Sundays. On arrival at Chatham bus station, take another bus (service 176) to Milner Road, which is the nearest bus stop to Liberty Quays accommodation.

For bus timetable information: www.arrivabus.co.uk or call the Travel Line on +44 (0)871 200 22 33.

Heathrow Airport
Estimated total travel time: 2hrs 30mins to 3hrs 20mins
Estimated costs: £9.80-£15.40

Stansted Airport
Estimated total travel time: 4hrs to 4hrs 30mins
Estimated costs: £15.10-£20.50

Gatwick Airport
Estimated total travel time: 3hrs 30mins to 4hrs
Estimated costs: £14.10-£18.40

London Luton Airport
Estimated total travel time: 3hrs 30mins to 4hrs
Estimated costs: £16.70-£20.40

In arrival in Medway
Destination: Liberty Quays accommodation
By bus
From Chatham train station, take a bus (service 176) to Milner Road, the nearest stop to Liberty Quays student accommodation. For bus timetable information: www.arrivabus.co.uk

Medway accommodation
Arriva bus 1/2
Liberty Quays
Milner Road

By taxi:
You can also take a taxi to Liberty Quays and there will be taxis waiting outside the train station. The journey will take approximately seven minutes and costs around £24.00.

This leaflet was produced in December 2019. The University of Kent makes every effort to ensure that the information contained in its publicity materials is fair and accurate and to provide educational services as described. However, the courses, services and other matters may be subject to change. For the most up-to-date information, see: www.kent.ac.uk. Full details of our terms and conditions can be found at: www.kent.ac.uk/termsandconditions.